



PRESCOTT TOWN COUNCIL
AGENDA

April 17, 2023

6:00 pm

Council Chambers

360 Dibble St. W.

Prescott, Ontario

Our Mission:

To provide responsible leadership that celebrates our achievements and invests in our future.

Land Acknowledgement:

We acknowledge that we are meeting on aboriginal land that has been inhabited by Indigenous peoples.

In particular, we acknowledge the traditional territory of the Huron-Wendat, Anishinaabeg, Haudenosaunee, Anishinabek, and the Oneida and Haudenosaunee Peoples.

Pages

1. Call to Order

2. Approval of Agenda

RECOMMENDATION

That the agenda for the Council meeting of April 17, 2023, be approved as presented.

3. Declarations of Interest

4. Presentations

4.1 United Way - Jane Hess

5. Delegations
- 5.1 Canada Day Event Proposal - George Tierney 1

6. Minutes of the previous Council meetings
- 6.1 April 3, 2023 2

RECOMMENDATION

That the Council minutes dated April 3, 2023, be accepted as presented.

7. Communications & Petitions
- 7.1 Letter from Minister Clark - Action to Tackle Housing Supply Crisis 12

8. Consent Reports

All matters listed under Consent Reports are to be considered routine and will be enacted by one motion. Should a member wish an alternative action from the proposed recommendation, the member shall request that the item be moved to the applicable section of the agenda.

RECOMMENDATION

That all items listed under the Consent Reports section of the agenda be accepted as presented.

- 8.1 Information Package (under separate cover)

9. Committee Reports

10. Mayor

11. Outside Boards, Committees and Commissions

Councillor Lockett - Business Improvement Area Board of Management

Councillor Young - Business Improvement Area Board of Management

12. Staff

- 12.1 Staff Report 24-2023 - Community Grant Recommendations - Intake #1 14

RECOMMENDATION

That Council approve the 2023 Community Grant Allocation
Recommendations for Intake #1, totaling \$47,600 in financial support

and the in-kind requests as outlined in Staff Report 24-2023. and

That Council direct Staff to work with the Community Grant Working Group to review the Community Grant Program and bring back recommendations for possible changes that could be considered for the 2024 program.

12.2	Staff Report 25-2023 - Election Accessibility	22
	RECOMMENDATION For information.	
12.3	Staff Report 26-2023 - Peddlers License Door-to-Door Sales - Bell Media	42
	RECOMMENDATION For information.	
12.4	Staff Report 27-2023 - Prescott Family Health Team - Letter of Support	44
	RECOMMENDATION That Council approve the issuance of a letter of support for the application from the Prescott Family Health Team under the Your Health: A Plan for Connected and Convenient Care to expand the current team resulting in the ability to serve more residents of South Grenville.	
12.5	Staff Report 28-2023 - Financial Report - March 2023	103
	RECOMMENDATION For information.	
Resolutions		
By-laws		
14.1	2023 Tax Estimates By-Law	107
	RECOMMENDATION That By-Law 13-2023, being a by-law to adopt the estimates for the sums required during the year 2023 for general purposes of the Corporation of the Town of Prescott, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.	
14.2	2023 Tax Ratios By-Law	110

RECOMMENDATION

That By-Law 14-2023, being a by-law to set the tax ratios for the year 2023, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.

14.3 2023 Tax Rates By-Law 112

RECOMMENDATION

That By-Law 15-2023, being a by-law to adopt tax rates for municipal purposes for the year 2023, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.

14.4 2023 Capping Thresholds By-Law 116

RECOMMENDATION

That By-Law 16-2023, being a by-law to adopt optional tools for the purposes of administering limits for the commercial, industrial, and multi-residential property classes for the year 2023, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.

14.5 Water and Sewer Rates and Charges 119

RECOMMENDATION

That By-Law 17-2023, being a by-law to amend By-Law 52-2022 to set the water and sewer rates and charges, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.

15. New Business

15.1 Future Accuracy of the Permanent Register of Electors 124

16. Notices of Motion

17. Mayor's Proclamation

17.1 Earth Day - April 22, 2023 125

18. Period for Media Questions

19. Closed Session

RECOMMENDATION

That Council move into Closed Session at _____ p.m. to discuss matters pertaining to:

19.1 Employee Relations

- Under Section 239(2)(d) of the Municipal Act - labour relations or employee negotiations.

19.2 Approval of Closed Session minutes (March 6 and April 3, 2023)

19.3 Identifiable Individual

- Under Section 239(2)(b) of the Municipal Act - personal matters about an identifiable individual, including municipal or local board employees; and

That the Fire Chief remain in the room for Item 19.1 and the CAO/Treasurer, Clerk, and Deputy Clerk remain in the room for Items 19.1, 19.2, and 19.3.

20. Rise and Report

21. Confirming By-Law – 18-2023

126

RECOMMENDATION

That By-Law 18-2023, being a by-law to confirm the proceedings of the Council meeting held on April 17, 2023, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.

22. Adjournment

RECOMMENDATION

That the meeting be adjourned to Monday, May 1, 2023. (Time: p.m.)

TOWN OF PRESCOTT

Delegation Request

Town of Prescott 360
Dibble St., Box 160
Prescott, Ontario
K0E 1T0

Please complete the following form. You may submit to the Town of Prescott by EITHER:

- * Printing and faxing a copy to 613-925-4381
- * Saving this file to your computer and emailing it to lvltkamp@prescott.ca

Phone: 613-925-2812
Fax: 613-925-4381
www.prescott.ca

Once your delegation request is received, the Clerk's Department will contact you to confirm receipt.

Date	<input type="text" value="03/28/2023"/>	Meeting date	<input type="text" value="04/17/2023"/>
Subject	<input type="text" value="Canada Day Activities - Proposal"/>		
Name	<input type="text" value="George Tierney"/>		
Address	<input type="text"/>		
Town / City	<input type="text"/>		
Province	<input type="text"/>	Postal Code	<input type="text"/>
Phone (daytime)	<input type="text"/>	Phone (evening)	<input type="text"/>
Fax number	<input type="text"/>	Email address	<input type="text"/>

Name of group or person(s) being represented, if applicable:

Windmill Brewery

Brief statement of issue or purpose of deputation:

Propose activities for July 1st, 2023.

Personal information on this form is collected under the legal authority of the Municipal Act, as amended. The information is collected and maintained for the purpose of creating a record that is available to the general public, pursuant to Section 27 of the Municipal Freedom of Information and Protection of Privacy Act. Questions about this collection should be directed to the Town Clerk, Town of Prescott, 360 Dibble Street, Box 160, Prescott, Ontario, K0E 1T0.



**PRESCOTT TOWN COUNCIL
MINUTES**

**Monday, April 3, 2023
6:00 p.m.
Council Chambers
360 Dibble St. W.
Prescott, Ontario**

Present	Mayor Gauri Shankar, Councillor Leanne Burton, Councillor Mary Campbell, Councillor Justin Kirkby, Councillor Ruth Lockett, Councillor Lee McConnell, Councillor Tracey Young
Staff	Matthew Armstrong, CAO/Treasurer, Nathan Richard, Director of Operations, Lindsey Veltkamp, Director of Administration/Clerk, Dana Valentyne, Economic Development Officer, Kaitlin Mallory, Deputy Clerk, Samantha Joudoin-Miller, Manager of Community Services
Guests	Kim Bennett, MPAC, Dr. Li of the Leeds, Grenville and Lanark District Health Unit, and Tony Fleming, Integrity Commissioner.

1. Call to Order

Mayor Shankar called the meeting to order at 6:01 p.m.

2. Approval of Agenda

Motion 71-2023

Moved By McConnell

Seconded By Lockett

That the agenda for the Council meeting of Monday, April 3, 2023, be approved as presented.

Carried

3. Declarations of Interest

There were no declarations of interest expressed.

4. Presentations

4.1 Leeds, Grenville and Lanark District Health Unit - Dr. Li

Dr. Li, Medical Officer of Health for the Leeds, Grenville and Lanark District Health Unit, introduced herself to Council. She spoke to her professional background and experience. She referenced resuming municipal calls and the changing needs of the community.

4.2 Municipal Property Assessment Corporation - Kim Bennett, Account Manager

Kim Bennett, Account Manager of Municipal Property Assessment Corporation (MPAC), spoke to a PowerPoint presentation. A copy of the presentation is held on file. She spoke to the role of MPAC, the property database, the anticipated assessment update, how assessment is determined, and communication resources.

Discussion was held regarding the InTouch municipal newsletter, content for social media, and an expected timeline for the assessment update.

Kim Bennet left the meeting at 6:25 p.m.

5. Delegations

There were no delegations.

6. Minutes of the previous Council meetings

6.1 March 20, 2023

Motion 72-2023

Moved By Burton

Seconded By Young

That the Council minutes dated March 20, 2023, be accepted as presented.

Carried

7. Communications & Petitions

There were no items under communications and petitions.

8. Consent Reports

Motion 73-2023

Moved By Kirkby

Seconded By Campbell

That all items listed under the Consent Reports section of the agenda be accepted as presented.

Carried

8.1 Information Package (under separate cover)

1. Prescott Cemetery Board AGM Minutes – February 23, 2023
2. United Counties of Leeds and Grenville Media Release – March 23, 2023

3. Brockville and Area Food Bank Community Report
4. Town of Essex resolution of support re: Tax Classifications of Short-Term Rental Units
5. Town of Essex resolution of support re: Declarations of Emergency of Homelessness, Mental Health and Opioid Addiction
6. Town of Petrolia resolution of support re: End Homelessness Initiative
7. Town of Petrolia resolution of support re: Future Accuracy of the Permanent Register of Electors
8. Township of Lucan Biddulph resolution of support re: Future Accuracy of the Permanent Register of Electors
9. Town of Plympton-Wyoming resolution of support re: Future Accuracy of the Permanent Register of Electors
10. Township of South Glengarry resolution of support re: Future Accuracy of the Permanent Register of Electors
11. Municipality of Calvin resolution of support re: Extending Moratorium on Pupil Accommodation Reviews

Councillor Campbell spoke to Item 2 - United Counties of Leeds and Grenville Media Release – March 23, 2023.

Councillor Young spoke to Item 10 - Township of South Glengarry resolution of support re: Future Accuracy of the Permanent Register of Electors.

8.2 Staff Report 21-2023 - 2023 Water and Wastewater Budgets

Recommendation:

That Council approve the 2023 Water and Wastewater Budget with total revenues and expenditures of \$3,014,288, and

That Council approve an increase of 3.5% to the water and wastewater rates effective July 1, 2023.

Carried

8.3 Staff Report 22-2023 - Projects Report

Recommendation:

That Council approve the 2023 Capital and Operating Projects as outlined in Staff Report 22-2023.

Carried

9. Committee Reports

There were no committee reports.

10. Mayor

Mayor Shankar spoke to the recent 40th anniversary of Dragon Garden, an upcoming meeting of Joint Services Committee, an event hosted by the Prescott Family Health Team, and grand opening of Fat Les' at the Prescott Golf Club.

11. Outside Boards, Committees and Commissions

Councillor Kirkby spoke to his attendance at the Wastewater Treatment Facility Management Board meeting held on March 30 and mentioned an upcoming meeting in September.

Councillor McConnell spoke to his attendance at the Wastewater Treatment Facility Management Board meeting held on March 30 and a recent Prescott Cemetery Board meeting held on March 22.

Councillor Young spoke to her attendance at the South Grenville Chambers Annual General meeting and the Township of Augusta's Mayor's Breakfast.

12. Staff

12.1 Staff Report 23-2023 - Riverwalk Creative Centre Partnership

Motion 74-2023

Moved By Kirkby
Seconded By Young

That Council direct Staff to:

- Form a working group to create a partnership with a non-profit organization to establish the Riverwalk Creative Centre as multi-use artistic creator studio venue in the Town of Prescott; and
- Prepare preliminary estimates of the costs involved to repurpose the old Pump House at the Water Treatment Plant as the Riverwalk Creative Centre; and
- Take custody of the pottery equipment from St. Lawrence College, should the application for the equipment donation be successful.

Lost

Matthew Armstrong, CAO/Treasurer, spoke to the report. He referenced the potential location of the pump house storage as a facility for a venue and how it relates to the Strategic Plan.

Discussion was held regarding the timeline of the request from the group, the cost to the municipality, and setting a precedence for future requests.

Further discussion was held regarding the importance of arts programs in Town, additional external partnerships, and the permanency of the equipment and retrofitting the space.

Dr. Li left the meeting at 7:01 p.m.

13. Resolutions

There were no resolutions.

14. By-laws

There were no by-laws.

15. New Business

15.1 Homelessness Resolution - A Call to the Provincial government to End Homelessness in Ontario

Motion 75-2023

Moved By Burton

Seconded By McConnell

WHEREAS the homeless crisis is taking a devastating toll on families and communities, undermining a healthy and prosperous Ontario; and

WHEREAS the homelessness crisis is the result of the underinvestment and poor policy choices of successive provincial governments; and

WHEREAS homelessness requires a range of housing, social service and health solutions from government; and

WHEREAS homelessness is felt most at the level of local government and the residents that they serve; and

WHEREAS municipalities and District Social Administration Boards are doing their part, but do not have the resources, capacity or tools to address this complex challenge; and

WHEREAS leadership and urgent action is needed from the provincial government on an emergency basis to develop, resource, and implement a comprehensive plan to prevent, reduce and ultimately end homelessness in Ontario.

THEREFORE BE IT RESOLVED THAT the Council of the Town of Prescott calls on the Provincial Government to urgently:

- a. Acknowledge that homelessness in Ontario is a social, economic, and health crisis;
- b. Commit to ending homelessness in Ontario;
- c. Work with AMO and a broad range of community, health, Indigenous and economic partners to develop, resource, and implement an action plan to achieve this goal.

AND FURTHER THAT a copy of this resolution be sent to the Minister of Municipal Affairs and Housing; the Minister of Children, Community and Social Services; the Minister of Health; to the Association of Municipalities of Ontario, and all municipalities in Leeds and Grenville.

Carried

Councillor McConnell spoke to interest in tiny homes and potential locations in town for tiny homes.

16. Notices of Motion

There were no notices of motion.

17. Mayor's Proclamation

17.1 Green Shirt Day/BeADonor Month

Mayor Shankar proclaimed April 7, 2023 as Green Shirt Day and the month of April as BeADonor Month in the Town of Prescott.

18. Period for Media Questions

There were no questions from the media.

19. Closed Session

Motion 76-2023

Moved By Lockett

Seconded By Burton

That Council move into Closed Session at 7:20 p.m. to discuss matters pertaining to:

19.1 Integrity Commissioner Training

- Under Section 239(3.1) of the Municipal Act, for the purpose of educating or training the members with regard to "Integrity Commissioner Training", and that this portion of the meeting, no member discuss or otherwise deal with any matter in a way that materially advances business or decision-making of the Council, local board, or committee; and

That the CAO/Treasurer, Clerk, Deputy Clerk, and Tony Fleming, Integrity Commissioner, remain in the room.

Carried

Motion 77-2023

Moved By Burton

Seconded By Lockett

That the meeting be extended. (9:00 p.m.)

Carried

Motion 78-2023

Moved By Lockett

Seconded By Kirkby

That Council reconvene into open session at 9:17.

Carried

20. Rise and Report

During the Closed Session, Council received Integrity Commissioner Training.

21. Confirming By-Law – 12-2023

Motion 79-2023

Moved By McConnell

Seconded By Burton

That By-Law 12-2023, being a by-law to confirm the proceedings of the Council meeting held on April 3, 2023, be read and passed, signed by the Mayor and Clerk, and sealed by the seal of the Corporation.

Carried

22. Adjournment

Motion 80-2023

Moved By Kirkby

Seconded By Lockett

That the meeting be adjourned to Monday, April 17, 2023. (Time: 9:19 p.m.)

Carried

Mayor

Clerk

**Ministry of
Municipal Affairs
and Housing**

Office of the Minister

777 Bay Street, 17th Floor
Toronto ON M7A 2J3
Tel.: 416 585-7000

**Ministère des
Affaires municipales
et du Logement**

Bureau du ministre

777, rue Bay, 17^e étage
Toronto (Ontario) M7A 2J3
Tél. : 416 585-7000



234-2023-1754

April 6, 2023

Good afternoon,

Today, our government announced further action to tackle the housing supply crisis and reach our goal of 1.5 million homes by 2031. The *Helping Homebuyers, Protecting Tenants Act* is the latest in a series of steps our government is taking to increase housing supply and help more Ontarians find a home they can actually afford.

Despite external economic challenges that are slowing down new home construction, including inflation and soaring interest rates, Ontario's plan to build more homes faster is working – with the highest number of housing starts in more than 30 years in 2021 and 2022, and the highest number of rental housing starts on record last year.

Details about the range of measures in our plan can be found in the [news release here](#).

As part of the plan, our government is introducing a new province-wide planning policy document that would provide municipalities with more flexibility, reduce duplication, create more homes in urban and rural communities, support local economies and create jobs while continuing to protect the environment (including existing Greenbelt protections), and public safety. It would also require coordination between municipalities and school boards to consider school and childcare needs earlier in the planning process, so that families moving to new housing can expect that local schools will be available for their children.

Ontario is undertaking a 60-day consultation on the proposed new Provincial Planning Statement until June 6, 2023 <https://ero.ontario.ca/notice/019-6813>.

In addition, the plan contains numerous actions to further tackle Ontario's housing crisis, including:

- A \$6.5 million investment to appoint an additional 40 adjudicators and hire five staff to improve service standards and continue to reduce active applications and decision timeframes at the Landlord and Tenant Board. This increase more than doubles of the number of full-time adjudicators at the Landlord Tenant Board.

.../2

- Proposed changes to make life easier for renters, with changes that would, if passed, clarify and enhance tenants' rights to install air conditioners. We are proposing to further strengthen protections against evictions due to renovations, demolitions and conversions, as well as those for landlord's own use.
- Proposed changes to the *Planning Act*, *City of Toronto Act*, and *Ministry of Municipal Affairs and Housing Act* to support the proposed new Provincial Planning Statement as well as other housing supply priorities.
- Doing more to protect first-time home buyers and their savings by expanding deposit insurance for First Home Savings Accounts held at Ontario credit unions.
- We are exploring a cooling-off/cancellation period on purchases of new freehold homes, and a requirement that purchasers of all new homes receive legal advice on their purchase agreements when they make one of the biggest purchases of their lives – a new home.

These and other related consultations can be found through the [Environmental Registry of Ontario and the Ontario Regulatory Registry](#).

Our plan was informed by AMO's 2022 A Blueprint for Action and ROMA's 2022 Task Force Report on Attainable Housing and Purpose-Built Rentals. These changes build on our continued work to provide a solid foundation to address Ontario's housing supply crisis over the long term and will be supplemented by continued action in the future.

The housing supply action plan is the latest in a series of steps our government is taking to increase housing supply and help more Ontarians find a home they can afford. We look forward to continued collaboration with our municipal partners to create the homes that Ontarians need today, tomorrow and in the decades to come.

Sincerely,



Steve Clark
Minister

c. Chief Administrative Officer



		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
Strategic Plan		

STAFF REPORT TO COUNCIL

Report No. 24-2023

Date: April 17, 2023

From: Matthew Armstrong, Chief Administrative Officer & Treasurer
Samantha Joudoin-Miller, Manager of Community Services

Re: 2023 Community Grant Recommendations – Intake #1

Recommendation:

That Council approve the 2023 Community Grant Allocation Recommendations for Intake #1, totaling \$47,600 in financial support and the in-kind requests as outlined in Staff Report 24-2023. and

That Council direct Staff to work with the Community Grant Working Group to review the Community Grant Program and bring back recommendations for possible changes that could be considered for the 2024 program.

Background / Analysis:

The first intake of the 2023 Community Grant applications was received in January 2023. The working group met on April 11, 2023, to review each application as noted in the tables below.

Community Service Groups/Organizations Applications		
Organization	Financial Notes	In-Kind Notes
Food For All Food Bank	Used for food purchases	
South Grenville Minor Hockey	Used for conditioning camps and goalie training	

		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
Strategic Plan		

King's Kitchen	Used for food purchases	
Prescott Figure Skating Club	Ice Rental, Coaching and Skate Canada Dues	
Girls Incorporated	To provide program subsidies	Use of Leo Boivin Community Centre (or other Municipal space) for two weeks of summer programming July 24-28 & August 21-25 <i>Will forgo rental revenue but no additional cost to the Town to provide space free of charge</i>
Grenville Historical Society	Archival expenses	Snow clearing at Train Station <i>No additional cost to the Town</i>
Spirit of Giving	Annual amount given to support Spirit of Giving Initiative - No application required	Use of LBCC for registration, food and item storage, hamper assembly, and hamper distribution <i>Will forgo rental revenue but no additional cost to the Town to provide space free of charge</i>
Cycling Without Age - Brockville	To help with transportation costs to bring bikes to Prescott weekly	

		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
Strategic Plan		

More than Just Babysitting - MTJB		<p>Use of splashpad and pool 2 hours for 8 weeks, July 3 - Aug 25</p> <p><i>Was able to accommodate in 2022 with no issues and no additional cost to the Town</i></p> <p><i>Will forgo rental revenue but no additional cost to the Town to provide space free of charge</i></p>
Previously Approved		
Prescott Curling Club	Strathcona Cup	Outdoor ice rink, Fire Truck Transportation, etc.
South Grenville Food Bank	Not for Profit event	

Event-based applications within the Town of Prescott		
Organization	Financial Notes	In-Kind Notes
St. Lawrence Shakespeare	Funding to be used for production, advertising, and kids' program	<p>Use of Amphitheatre for run of festival and rehearsals</p> <p>Road closure during performances</p> <p>Access to laundry at Prescott Marina</p> <p>Access to Marina Building after hours for washroom facilities for patrons</p> <p>Promotional opportunities with Town</p>

		Date Req'd
Information Purposes		
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		<p>Painting of gazebo prior to opening</p> <p>Will forgo rental revenue but no additional cost to the Town to provide space free of charge</p>
Fire Department Santa Parade	Annual amount given to support St. Claus Parade to cover expenses - No application required	
Folk Fest	<p>Requesting a three-year commitment from the Town of Prescott which will allow us to plan farther ahead, book performers earlier and secure the highest caliber performer possible.</p> <p>All funds raised via sponsorship and revenue generated from ticket sales goes to the performers, direct operational costs and promotional activities. We own no assets or have the need for "office space" to operate.</p> <p>If enough funding is available from the Town, we will attribute that amount primarily to paying performers.</p>	<p>Amphitheatre and facilities associated with the marina (parking, washrooms etc.).</p> <p>The use of the Leo Boivin arena will be required as a secondary site in case of foul weather.</p> <p><i>Will forgo rental revenue but no additional cost to the Town to provide space free of charge</i></p>

		Date Req'd
Information Purposes		
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	This will allow us to easily track and identify expenses ensuring we comply with the requirement to spend all funding within the calendar year."	
Fort Town Night Run		Fort Town Night Run May 6, 2023 <i>Will forgo rental revenue and will incur overtime cost for 11 hours on day of event</i>

Some previous applicants did not submit in the first intake but are expected to submit an application as part of the second intake. The table below provides the recommendations on the financial requests made in Intake #1.

Organization	2023 Recommend	2023 Request	2022 Approved	2021 Approved
Food For All Food Bank	3,000	3,000	3,000	7,500
South Grenville Minor Hockey	4,800	4,800	4,800	4,800
King's Kitchen	2,500	2,500	2,500	2,500
Prescott Figure Skating Club	6,800	6,800	6,800	6,800
Girls Incorporated	1,500	1,500	1,250	1,000
Grenville Historical Society	500	500	500	500
St. Lawrence Shakespeare	18,000	18,000	18,000	18,000
Fire Department Santa Parade	1,000	1,000	1,000	-
Spirit of Giving	1,000	1,000	1,000	1,500
Folk Fest	7,500	7,500	7,500	7,500
Cycling without Age	1,000	1,000	-	-
Fort Town Night Run – In kind Only	-	-	-	-
More than just babysitting – In-kind Only	-	-	-	-
Prescott Minor Soccer			5,000	2,300

		Date Req'd
Information Purposes		
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Volunteer Centre of St. Lawrence-Rideau			1,000	-
YMCA of Eastern Ontario			3,000	-
South Grenville District High School – Student Leaders			2,650	-
Connect Youth			-	4,000
Rural FASD Support Network			-	1,000
Subtotal	47,600	47,600	58,000	57,400
Previously Approved				
Prescott Curling Club	1,000	1,000		
South Grenville Food Bank	325	325		
Total	48,925	48,925	58,000	57,400
Total Budget	58,000	58,000	58,000	58,000
Unallocated	9,075	9,075		

In-kind Requests

The Working Group reviewed the various in-kind requests made through Intake #1 and recommended all for approval. In each case the Town may forgo some rental revenue if the venue was to be rented for another use. The only in-kind request that will cost the Town is the on-site attendant for the Fort Town Night Run which can be absorbed by the Operational Budget so that the group can maximize the funds raised towards their initiative.

Folk Fest

The Working Group is not recommending the guarantee of three years funding at this time. They are recommending that Folk Fest be asked to have a member of Council sit on their Board so that the strategic partnership can mirror the relationship the Town has with the Shakespeare Festival.

		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
Strategic Plan		

Fort Town Night Run

The Working Group recommends that the Fort Town Night Run keep the amount they had offered to the Town so they can maximize their fundraising from the event. The Town will also allow the Fort Town Night Run to run the canteen at the Leo Boivin Community Centre on the day of the event so that they can earn additional revenue to put towards their initiative. This will allow the Town to reduce costs by not having to have an additional staff member on site to run the canteen.

Community Grant Program Review

The Working Group discussed several ideas of ways in which the Community Grant Program could be modified in the future. With that in mind it is recommended that the working group be tasked with making recommendations to Council before the end of 2023 that could be incorporated into the 2024 Community Grant Program.

Alternatives:

Council may wish to allocate the Community Grants differently from the recommendations.

Financial Implications:

The 2023 Budget includes an allocation of \$58,000 for Community Grants, of which \$9,075 will not be allocated if the above recommendations are accepted. A second intake will be sent out in May with a due date in June. Recommendations will be brought to Council in July or August for contemplation.

Environmental Implications:

None



		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
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Attachments:

None

Submitted by:

Matthew Armstrong
Chief Administrative Office & Treasurer

Submitted by:

Samantha Joudoin-Miller
Manager of Community Services



		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17, '23
Strategic Plan		

STAFF REPORT TO COUNCIL

Report No. 25-2023

Date: April 17, 2023

From: Lindsey Veltkamp, Director of Administration/Clerk

RE: 2022 Municipal Election Accessibility Report

Recommendation:

For information.

Background/ Analysis:

The *Municipal Election Act* requires the Clerk of the municipality responsible for conducting an election to prepare a plan regarding the identification, removal, and prevention of barriers that affect electors and candidates with disabilities.

The purpose of a Municipal Accessibility Plan is to highlight the measures taken by the Town to ensure equal opportunity for all electors and candidates to cast their vote and access information. The plan must be made public before voting day.

The Election Accessibility Plan for the Town of Prescott, attached to the report, was made available on the Town's website prior to voting day and remains accessible to the public for review.

The Municipal Election Accessibility Report, which is also attached to the report, provides an overview of the methods used in 2022 for an accessible municipal election, including the voting methods used, the voting locations provided, the availability of assistance during the election period and voting day, and the communication provided.

The Municipal Election Accessibility Report will also be made available to the public on the Town's website following the meeting of Council to ensure Council has an opportunity to review the report first.



		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17, '23
Strategic Plan		

Alternatives:

None.

Financial Implications:

None.

Environmental Implications:

None.

Attachments:

- Election Accessibility Plan – 2022 Municipal Election
- 2022 Town of Prescott Municipal Election Accessibility Report

Submitted by:

Lindsey Veltkamp,
Director of Administration/Clerk



Election Accessibility Plan

2022 Municipal Election

This Plan is for use in the 2022 Municipal Election in conjunction with the Municipality's current Accessibility Plan and IASR Standards.

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Introduction

The municipal Clerk is responsible for the appropriate legislative and administrative conduct of the municipal election in the Town of Prescott.

The Municipal Election Act, (MEA), Section 12.1 (1) places responsibility on the Clerk to have regard to the needs of the electors and candidates with disabilities. Accessible Customer Service Standards must be followed when conducting a municipal election.

Section 12.1 (2) of the MEA requires that the Clerk shall prepare a plan regarding the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the plan available to the public before voting day in a regular election.

The municipal election will be conducted in a manner that shall ensure that candidates and electors with disabilities have full and equal access to all election information and services including the voting area at the municipal office. The election shall be conducted in a manner that ensures that persons with disabilities are able to vote independently and privately with access to voting assistance if required.

Section 12.1 (2) of the MEA requires that within ninety (90) days of voting day, the Clerk who is responsible for conducting the election shall submit a report to Council regarding the identification, removal and prevention of barriers that affect elector and candidates with disabilities.

Staff Training and Election

Assistance Staff Training

All staff carrying out election duties will complete specific Election Training to comply with the municipal Accessibility Plan and to recognize and ensure that persons with disabilities are served in a way that accommodates their individual needs. This training will include:

How to interact/communicate with persons with various types of disability;

How to interact with persons with disabilities who use assistive devices, require the assistance of a support person or a service animal;

How to clearly explain internet and telephone voting;

What to do if a person is having difficulty accessing election information or services; How to provide voter assistance if requested.

Provision of Election Information

Election information will be provided to electors and candidates with disabilities in an alternative format agreed upon between the requester and the Clerk.

Notice of Temporary Service Disruption

The Clerk shall provide public notice on the municipal website and in the local media if there is a temporary disruption in the delivery of election information or services. The Notice shall include the reason for the disruption, the expected duration and an explanation of alternative methods of delivering the information or service.

Every effort shall be made to provide alternative methods of providing the information or service to persons with disabilities.

Staff Assistance

Staff are available throughout the election to assist with any issues that may arise with respect to providing a barrier-free election.

Contact information for assistance:

Telephone: 613-925-2812, extension 6225

Email: admin@prescott.ca

In Person: Clerk's Office, Town Hall
360 Dibble Street
West, Prescott
Ontario

Mail: Town of Prescott
360 Dibble Street West
P.O. Box 160
Prescott ON K0E 1T0

Assistance to Electors

General

The 2022 Election will be conducted with internet and telephone voting and paper ballot methods. Internet and telephone voting will be available 24 hours a day during the week leading up to Election Day. Voters will be able to use any touch tone telephone or any device connected to the internet to cast their electronic ballot. If access to telephone or internet is unavailable to a voter during the voting period, or if they require assistance, they may vote via internet at Town Hall. Voters will also be able to vote via internet or in person on a paper ballot on Election Day at Town Hall.

Detailed information about internet and telephone voting is set out in the 2022 Telephone/Internet Voting Election Policies and Procedures, available on the municipal website or from the Clerk's office and can be provided in an alternative format upon request.

Please contact us at 613-925-2812 or admin@prescott.ca if you require this information in an accessible format.

Staff are available throughout the election to assist with any issues that may arise with respect to providing a barrier-free election.

Accessible Voting Area

Section 45(2) of the MEA requires that the Clerk shall ensure that each voting place is accessible to electors with disabilities.

An accessible voting area located at Town Hall, 360 Dibble Street West, Prescott, will be available to voters throughout the voting period during regular office hours and on Election Day until 8 pm.

Parking

The Town Hall parking lot has designated parking for individuals with disabilities that are clearly posted and located close to the entrance to the voting area.

Entrance

The entrance to the municipal office voting area is level leading to the entrance door. Doors to the municipal office have automatic door opening devices or will be propped open in a safe manner. They are wide enough to accommodate a wheelchair or other mobility devices. There is an elevator leading to the voting area on the second (2) floor.

Interior

Access to the interior voting area is level. Carpeting and doormats are level with the floor to prevent potential tripping hazards. The voting area is well lit and seating shall be made available.

Accessible Voting Booth

The voting area will be low in height and have a wide area to allow individuals using mobility aids to vote independently and secretively.

Voting Assistance

Persons with disabilities may be accompanied by a support person within the voting area or staff can assist the voter in casting their vote. Voting area staff shall, in conjunction with the person with the disability, determine the extent to which they need assistance and the best way to provide the assistance.

Accessible Voting Technologies

Voting areas will have a computer for internet voting that will assist voters with disabilities in casting their votes with independence and privacy. Staff will be available to assist voters at the kiosk upon request. Support persons and service animals will be accommodated.

The Prescott Library, located on the first floor of Town Hall, also provides internet access during regular library hours. This provides voters another option of location to access the internet if they do not have their own access to the internet for voting.

Internet Voting

Internet voting allows voters to vote through secured internet services. This method provides for easy voting for persons with a variety of disabilities to cast their vote with independence and privacy as voters have the option of using the assistive tools they have on their own computer.

This method of voting is designed to encourage voter participation as voters don't have to attend a physical location to cast their ballot and accessibility and privacy for persons with disabilities is maximized.

Telephone Voting

Telephone voting allows voters to vote through secured telephone services which provides for easy voting for persons with a variety of disabilities to cast their vote with independence and privacy. Land lines or cell phones can be used to vote. This method is compatible with assistive devices.

Voters can register their vote selection with the telephone keypad or voice commands, greatly increasing accessibility, privacy and independence for voters who do not have internet access.

Assistance to Candidates

General

The 2022 Election will be conducted with internet and telephone voting and paper ballot methods. Internet and telephone voting will be available 24 hours a day during the week leading up to Election Day. Voters will be able to use any touch tone telephone or any device connected to the internet to cast their electronic ballot. If access to telephone or internet is unavailable to a voter during the voting period, or if they require assistance, they may vote via internet at Town Hall. Voters will also be able to vote via internet or in person on a paper ballot on Election Day at Town Hall.

Detailed information about internet and telephone voting is set out in the 2022 Telephone/Internet Voting Election Policies and Procedures, available on the municipal website or from the Clerk's office and can be provided in an alternative format upon request.

Please contact us at 613-925-2812 or admin@prescott.ca if you require this information in an accessible format.

Staff are available throughout the election to assist with any issues that may arise with respect to providing a barrier-free election.

Service Animals/Support Persons

Candidates are permitted to be accompanied by a service animal and/or support person at all designated election locations.

Campaign Expenses

Expenses that are incurred by a candidate with a disability that are directly related to the disability and would not have been incurred but for the election to which the expenses relate are excluded from the permitted spending limit for the candidate.

Feedback Process

Feedback is encouraged and any received will be reviewed by the Clerk and appropriate action will be taken to remove barriers or provide accommodation if necessary.

Additional Information

Town of Prescott Accessibility Plan:

<https://www.prescott.ca/media/xsqnus02/town-of-prescott-multi-year-accessibility-plan-2020-23.pdf>

Town of Prescott Website Elections page: <https://www.prescott.ca/town-hall/municipal-elections/>



Town of Prescott

2022 Municipal Election Accessibility Report

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1. INTRODUCTION

Under Section 12.1 of the *Municipal Elections Act*:

Electors and candidates with disabilities

12.1 (1) A Clerk who is responsible for conducting an election shall have regard to the needs of electors and candidates with disabilities. 2009, c. 33, Sched. 21, 2. 8 (8)

Plan re barriers

(2) The clerk shall prepare a plan regarding the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the plan available to the public before voting day in a regular election.

Report

(3) Within 90 days after voting day in a regular election, the clerk shall prepare a report about the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the report available to the public.

The purpose of the Municipal Election Accessibility Report is to evaluate the accessibility of the election services offered to all electors and candidates during the 2022 Municipal Election. The report outlines the identification, removal and prevention of barriers that affect electors and candidates with disabilities.

2. 2022 MUNICIPAL ACCESSIBILITY PLAN

The 2022 Municipal Accessibility Plan intended to highlight measures that the Town of Prescott would be implementing to ensure equal opportunity for all electors and candidates. These objectives included:

- That persons with disabilities were able to independently cast their vote and verify their selection.
- That persons with disabilities had full and equal access to all information on where and when to vote and on eligible candidates.
- That persons with disabilities could fully participate in the Municipal Election as an elector, candidate, or election official.
- That efforts were made to ensure that electors with disabilities were aware of the accessibility measures available via channels such as the newspaper, media launches, the Town of Prescott's website, and social media.
- That all the Town of Prescott polling locations were accessible.

An Election Accessibility Plan for the 2022 Municipal Election was made available to the public before Election Day and was posted on the municipal website www.prescott.ca.

3. 2022 ACCESSIBLE MUNICIPAL ELECTION

The Town of Prescott was committed to making the 2022 Municipal Election accessible by working to accommodate the needs of electors by removing barriers to vote for persons with disabilities.

The 2022 Town of Prescott Municipal Election worked with Intelivote Systems Inc. to provide eVoting services to eligible voters. This included the convenience and independence of voting from anywhere via telephone, internet, or in-person at the voting station during the October 17 – 24, 2022 voting period. Voters also had the choice of voting by paper ballot on Election Day at the voting station.

Everyday tools like computers, telephones and other aids presented accessible opportunities for persons with disabilities to accomplish more, while being consistent with the principles of independence, dignity, integration and equal opportunity.

The Intelivote Voting System provided voters with the capability to vote from the comfort of their own home. Voting from home facilitated the voting process for persons with disabilities who may have had mobility restrictions, visual impairment, and/or had a difficult time with transportation. Additionally, persons who had assistive devices set up in their homes were able to use them to assist with casting a ballot privately and independently.

By allowing persons with disabilities to vote from any location and from a selection of methods, there was an increase in the capability for the voter to vote without any assistance. This provided persons with disabilities the same independence and privacy in participating in the election as other voters. If persons with disabilities required assistance in the voting process, trained Election Officials were present at the voting station throughout the voting period.

4. VOTING METHODS

4.1 Telephone Voting

Eligible voters were able to use a touch-tone telephone, and the toll-free telephone number and PIN number contained in their Voter Information Letter to access an audio ballot.

The Intelivote telephone voting application provided the following:

- Service on all types of touch tone phones and wireless devices.
- Clear, plain language.

- Menu options that were easy to follow, advising when to select options and provision of confirmation of the voter's selections.
- Standard volume was used to allow for adjustment dependent of the telephone or device being utilized.

4.2 Internet Voting

Eligible voters were able to vote online, using a smart phone, tablet device, gaming device or computer and any accompanying assistive devices or software, along with their PIN and qualifying information, to access the internet address provided in their Voter Instruction Letter.

The Intelivote System was created to meet the Web Content Accessibility Guidelines (WCAG-2 Level AA), so that persons with disabilities could perceive, understand, navigate and interact with the online voting system. It was compliant with the guidelines of the World Wide Web Consortium website principles, which included organization, functionality and readability of information provided, as well as alternative ways of representing information, such as with audio.

4.3 In-person Voting at the Voting Station

For those individuals without means to access voting via telephone or internet, or who required the assistance of a trained Election Official, an advance voting station and Election Day voting station was open to provide in-person internet voting and paper voting opportunities via a laptop, touch screen monitor, or paper ballots.

Paper ballots were only be available on Election Day. The voting station was located at Town Hall, 360 Dibble Street West, Prescott.

The voting station was located on in the Ruth Evanson room, on the second floor of Town Hall. Access to the voting station interior was accessible by elevator and stairs. The voting area was level and slip-resistant. The voting area was well lit and seating was available. Entrance corridors were clear of obstructions and tripping hazards and allowed sufficient space for use of a wheelchair or scooter.

Seating was offered at each voting station and in the hallway in case all stations were occupied, and voters needed to wait.

An accessible voting area was available at the voting location. This area was low in height and had a wide area to allow for individuals who use a wheelchair or scooter to vote independently and secretively.

Voters were able to attend at the voting station location throughout the voting period. The Town of Prescott operated the following voting place locations during the Advance Voting Period:

October 17 to 21 - 8:30 a.m. to 4:30 p.m.
Town Hall, (360 Dibble Street West, Prescott)
Internet only

The following voting location was open on Election Day, Monday October 24, 2022 from 10:00 a.m. to 8:00 p.m.:

Town Hall, (360 Dibble Street West, Prescott)
Internet (and Paper)

Election officials also attend Wellington House on Election Day and assisted residents of these locations with voting via paper ballot. Mayfield Retirement Centre participated in electronic voting on Voting Day.

4.4 Special Voting Provisions

Election officials also attended one long-term care facilities (Wellington House) on Election Day and assisted residents of these locations with voting via paper ballot.

Preparations were made to attend Mayfield Retirement Centre; however, the facility was in a lockdown state on Election Day. Training was provided to Mayfield staff prior to Election Day to ensure familiarity with the Intelivote System in order to allow residents the opportunity to vote.

5. VOTING LOCATION(S)

An accessibility assessment of each physical voting station was conducted. The following considerations were taken into account when determining which location would be used:

5.1 Accessible Route

The name and address of the voting location was clearly visible. An easily navigable route was marked for entry into the voting location and into the voting area within the location. The voting area was identified with clear and understandable signage. Seating areas were provided throughout the voting location for individuals needing a rest.

5.2 Entrance and Exit

The route to the entrance of the voting location was unobstructed and accessible. The route was wide enough to allow for an individual using a wheelchair, scooter, other assistive device, or service animal to travel safely. Doors into the voting location were equipped with an automatic door opener. Routine checks of entrance and exit routes were made throughout the hours of operation.

5.3 Parking

Accessible parking was available at the voting location. The designated parking spaces were clearly marked with the international Symbol of Accessibility and were on firm and level ground, close to the entrance of the voting location.

6. VOTING ASSISTANCE

6.1 Support Person/Friend of the Voter

People with disabilities were permitted to be accompanied by a support person at any voting location. A designated support person and/or 'Friend of the Voter' was administered an oath of secrecy/confidentiality by an Election Official prior to providing any such assistance.

6.2 Service Animals

Individuals requiring service animals were permitted to be accompanied by a service animal at all voting locations.

6.3 Election Officials

At the in-person voting location, upon request, Election Officials were available to assist any voter who required assistance in casting their online or paper ballot. All individuals working in the capacity of an Election Official were formally appointed as such and administered an oath of secrecy prior to voting day.

7. COMMUNICATION

7.1 Election Materials

The Town of Prescott is required, as per the Accessible Customer Service Standard, to provide a copy of a document to a person with a disability, or the information contained in the document, in a format that takes into account the person's disability.

Alternate Formats

Alternate formats are other ways of publishing information besides regular print. Some of these formats can be used by everyone while others are designed to address the specific needs of a user.

General Election Materials

Large Print – Printed material generated by the Town of Prescott was provided in a Arial font, minimum 11 point, and could be made available in a font (print) size that is 16 to 20 points or larger.

Website – Information generated by the Town of Prescott on the website in relation to the election was compliant with WCAG 2.0 Level A, and allowed for assistive software to be utilized. In addition, website font could be adjusted within the browser's functionality to aid the user in reading the information.



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Information Purposes	X	Apr. 17 '23
Policy / Action Req'd		
Strategic Plan		

STAFF REPORT TO COUNCIL

Report No. 26-2023

Date: April 17, 2023

From: Shawn Merriman, Manager of Building & By-Law Services

RE: Peddlers License Door-to-Door Sales – Bell Media

Recommendation:

For information.

Background/Analysis:

Bell Media Sales

The Town has received an application for a Door-to-Door Sales License for a firm working with Bell Canada-NMT Marketing. They will have a number of salespeople in the area to leverage the investment they have made in the Town of Prescott for fiber services.

By-Law 02-1995 regulates and licenses certain businesses and occupations in the Town of Prescott. The application has been reviewed and meets the criteria as specified in the by-law. The intention is to grant the license with stipulations that if high pressure sales tactics complaints or conduct complaints are received by the Town, then the license will be revoked.

Residents will be notified of the door-to-door sales through social media and the radio. The OPP will be informed and each of the salespeople will be required to wear a permit from the Town visible to residents.

Alternatives:

By-law 02-1995 is being reviewed and will be brought before Council for further consideration.



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Information Purposes	X	Apr. 17 '23
Policy / Action Req'd		
Strategic Plan		

Financial Implications:

None

Environmental Implications:

None

Attachments:

None

Submitted by:

Shawn Merriman
Manager of Building & By-Law Services



		Date Req'd
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Policy / Action Req'd	X	Apr. 17, '23
Strategic Plan		

STAFF REPORT TO COUNCIL

Report No. 27-2023

Date: April 17, 2023

From: Matthew Armstrong, Chief Administrative Officer and Treasurer

RE: Your Health: A Plan for Connected and Convenient Care – Prescott Family Health Team

Recommendation:

That Council approve the issuance of a letter of support for the application from the Prescott Family Health Team under the Your Health: A Plan for Connected and Convenient Care to expand the current team resulting in the ability to serve more residents of South Grenville.

Background/ Analysis:

The Prescott Family Health Team provides primary healthcare to residents of South Grenville. As the only primary physician team in South Grenville, their ability to grow and thrive is essential to maintaining and expanding the access residents have to primary care. It is well established that patients who have access to primary care have better health outcomes and visit the emergency room less often. All three municipalities in South Grenville have identified the retention and expansion of primary care services to be a significant focus.

On February 2, 2023, the Province of Ontario released the Your Health: A Plan for Connected and Convenient Care. The Province has stated: *Our goal is to make health care more convenient for Ontarians by connecting you to care closer to home.* The highlights of the Plan as they relate to Primary Care are outlined below.

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A Vision for Patient-Centred Care

Our core promise to every person in Ontario is this: you will be connected to the health care you need when you need it.

Whether it's an unplanned 3:00 a.m. trip to the emergency room with your child or a routine check-up with your family doctor.

Whether your aging mother needs more support to keep living in the family home she loves, or you need cataract surgery to fix a problem that's been bothering you for years.

Whether you live in a big city, small town or in a remote spot in the north.

Your Health: A Plan for Connected and Convenient Care puts people at its heart, by adding and expanding health care services closer to home.

We are taking action to strengthen all aspects of health care, particularly where you access it most frequently — in hospital emergency rooms, in community settings like pharmacies and doctors' offices, in long-term care homes and through care delivered right in your own homes.

We know we can't do it alone. That's why we're hiring and training more doctors, nurses and personal support workers to help us deliver on that promise.

This long-term plan is built on three pillars: The Right Care in the Right Place, Faster Access to Care, and Hiring More Health Care Workers. By focusing on improving the health care experiences of Ontarians and growing our health care workforce, we will improve the quality of health care delivery across the province for years to come.

Some of these changes will happen immediately as we take action to address pressing issues. Other changes will take time. They will be phased in over the months and years ahead as we educate and graduate new health care workers, build new hospitals, community surgical and diagnostic centres and long-term care homes, and deliver care in new and innovative ways. But over time, you will see and feel real improvements in the care you receive as we build a better health care system for the future.

You will have more information and better tools to make the right decisions about your health.

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You will be able to book more appointments online or take an appointment virtually.

It will become faster and easier for you to connect to the health services you need in your community or at home, no matter where you live.

You will experience shorter wait times for key services — like surgeries, emergency care and supports for mental health and addictions.

Your health care workers will be set up to work together as a team for you, making it easier for you to navigate care at every stage of your life.

Following the best evidence available and successes of other jurisdictions, Ontario is taking action to connect you to care when and where you need it. It's about making health care more convenient. It's about connecting you to the care you need. It's about you and your health.

Bringing together primary care

Ontario leads the country in how many people benefit from a long-term, stable relationship with a family doctor or primary care provider. But we can do more. We are doing more.

As our population grows and ages, we need more primary care providers in our province. Currently, primary care providers, including family doctors and nurse practitioners, are being asked to do more and more every day and we cannot expect them to keep up without reinforcements. We are supporting primary care by building collaborative networks and expanding access to team models of care that we know represent how family doctors and nurse practitioners want to work.

Primary care and family physicians are the foundation of our health care system in Ontario. To create a connected health care system for you through Ontario Health Teams, we are supporting collaboration and engagement with our primary care providers across the province through the creation of primary care networks. Every Ontario Health Team will include a group of primary care providers organized in a network to be part of decision-making and to improve access to care for patients.

Some local primary care partners have already created networks of primary care providers across the province and are working together for improved care delivery.

		Date Req'd
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Strategic Plan		

These are open to all primary care providers and will be central to Ontario Health Teams as they develop.

We are also providing additional funding to create more interprofessional primary care teams, which include team members from two or more professions such as nurses, doctors, social workers and others.

Our investment of \$30 million will create up to 18 new teams and help bridge the gap in accessing interprofessional primary care for vulnerable, marginalized and unattached patients to ensure they are able to connect to care where and when they need it. In addition, this expansion will support primary care integration within Ontario Health Teams and sustain direct service delivery in existing interprofessional primary care teams that are experiencing increased operating costs.

Expanding Team Models of Primary Care in Ontario

When family physicians work in a team model alongside other family physicians, nurses, dietitians, social workers, pharmacists, and other health care professionals to deliver programs and services, you get better continuity of care and more access to after-hours care.

We are increasing the number of spots for physicians to join a team model of care through the expansion of existing family health organizations and allowing new ones to form.

This will add up to 1,200 physicians in this model over the next two years starting with an additional 720 spots for physicians interested in joining the family health organization model in 2022-23 and 480 spots in 2023-24. These family health organizations will be required to provide comprehensive primary care services, extend evening and weekend hours of practice and provide more weekend coverage so you can access a family physician when you need it.

Team models of primary care have demonstrated how bringing health care providers together as one team can improve the patient experience and how you access care. We are building on this through the development of Ontario Health Teams. Teams of primary care providers, regardless of model, will be central to all Ontario Health Teams across the province.

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On March 23, 2023, the Provincial Budget included a funding commitment towards the expansion of existing Primary Care Teams and added 18 new ones. The details are outlined below.

Connecting You to Additional Primary Care Teams

Primary care and family physicians are the foundation of Ontario's health care system. To help make care more convenient for people, the government is investing \$60 million over two years to expand existing teams and create up to 18 new primary care teams in communities with the greatest need. By increasing the number of teams, people in underserved communities and those without a family doctor will be able to connect to the care they need close to home.

These multidisciplinary care teams include doctors, nurses, social workers, and other health care professionals who will be able to provide direct care to vulnerable and marginalized people as well as those without a family doctor across Ontario. This will help connect people to care when they need it without having to visit emergency rooms and experience long wait times, while also improving health outcomes by increasing preventive care and screening procedures.

The Prescott Family Health Team is well positioned to take advantage of this Provincial funding opportunity to hire more staff such as Nurse Practitioners and Nurses along with other multi-disciplinary professionals to provide care to more patients.

Dr. Mathew as the Executive Director of the Prescott Family Health Team has a vision to grow as a team while providing considerable benefits to our community. She stated that is an excellent opportunity for us to collaborate and expand care opportunities.

The Prescott Family Health Team intends to submit an application under this new funding stream offered by the province and is requested a letter of support from the Town of Prescott and all three South Grenville municipalities to help show the importance of Primary Healthcare as a key strategy and focus of our local governments and the residents we serve.

Alternatives:

Council could decide not to provide a letter of support at this time.



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Strategic Plan		

Financial Implications:

None

Environmental Implications:

None

Attachments:

- Your Health A Plan for Connected and Convenient Care

Submitted by:

Matthew Armstrong
Chief Administrative Officer & Treasurer

Your Health

A Plan for Connected and
Convenient Care



Your Health: A Plan for Connected and Convenient Care

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A Message from the Minister

Since being appointed Ontario's Minister of Health, I have travelled across the province to the frontlines of our health care system.

I have seen the delivery of world-class cancer care in Toronto, lifesaving pediatric care in Ottawa, state-of-the-art mental health care in Penetanguishene, and I've had the opportunity to engage with dedicated health care workers across the province.

I have witnessed the brilliance of our health care workers and their dedication to providing care to their patients. I've met with nurses, doctors, personal support workers, pharmacists, hospital leaders and health professionals in long-term care homes and those who provide care directly in your homes. I've been grateful to hear from many of them that they are collaborating across the health sector in higher numbers than ever before.

But I have also seen that our health care system and our health care workers are under incredible pressure. For too many people, health care is too hard and slow to access.

The status quo is not working. Too many people are waiting too long to get an appointment or surgery, having to travel too far to get care, and spending too much time trying to navigate our health care system.

We can't accept this. We won't.

We need to be bold, innovative and creative. We need to build on the spirit of collaboration on display across the health care sector. We need to have the courage to look to other provinces and countries and borrow the best of what the world is already doing. And we need to be clear: Ontarians will always access the health care they need with their OHIP card, never their credit card.

Our goal is to make health care more convenient for Ontarians by connecting you to care closer to home.

We will do this by increasing access to services in health care settings near you – like in pharmacies by increasing the number of assessments and treatments that can be provided by your local pharmacist without a doctor's appointment. By expanding the number of community surgical and diagnostic centres. By cutting wait times for services like MRI and CT scans and cataract surgeries. And by expanding access to home and community care services so you can stay safely at home.

Over the last several years we have made progress. We have expanded Ontario's health workforce with more doctors, nurses and personal support workers. We're building new hospitals in every region of the province. We're adding nearly 60,000 new and upgraded long-term care beds and increasing the amount of care residents receive so seniors can live with dignity.

But we must do more – and we are doing more.

With *Your Health: A Plan for Connected and Convenient Care* we will continue to prioritize making it easier for you and your family to connect to the care you need, whether that's by expanding access to services in your home or community, giving you the choice to book or take an appointment virtually, or ensuring a hospital bed is there for you when you need it.

We are preparing for the future by putting aside the ideas of the past. We are focused on connecting you to the care you need, when and where you need it.



Sylvia Jones
Deputy Premier
and Minister of Health

A Vision for Patient-Centred Care

Our core promise to every person in Ontario is this: you will be connected to the health care you need when you need it.

Whether it's an unplanned 3:00 a.m. trip to the emergency room with your child or a routine check-up with your family doctor.

Whether your aging mother needs more support to keep living in the family home she loves, or you need cataract surgery to fix a problem that's been bothering you for years.

Whether you live in a big city, small town or in a remote spot in the north.

Your Health: A Plan for Connected and Convenient Care puts people at its heart, by adding and expanding health care services closer to home.

We are taking action to strengthen all aspects of health care, particularly where you access it most frequently – in hospital emergency rooms, in community settings like pharmacies and doctors' offices, in long-term care homes and through care delivered right in your own homes.



We know we can't do it alone. That's why we're hiring and training more doctors, nurses and personal support workers to help us deliver on that promise.

This long-term plan is built on three pillars: The Right Care in the Right Place, Faster Access to Care, and Hiring More Health Care Workers. By focusing on improving the health care experiences of Ontarians and growing our health care workforce, we will improve the quality of health care delivery across the province for years to come.

Some of these changes will happen immediately as we take action to address pressing issues. Other changes will take time. They will be phased in over the months and years ahead as we educate and graduate new health care workers, build new hospitals, community surgical and diagnostic centres and long-term care homes, and deliver care in new and innovative ways. But over time, you will see and feel real improvements in the care you receive as we build a better health care system for the future.

You will have more information and better tools to make the right decisions about your health.

You will be able to book more appointments online or take an appointment virtually.

It will become faster and easier for you to connect to the health services you need in your community or at home, no matter where you live.

You will experience shorter wait times for key services – like surgeries, emergency care and supports for mental health and addictions.

Your health care workers will be set up to work together as a team for you, making it easier for you to navigate care at every stage of your life.

Following the best evidence available and successes of other jurisdictions, Ontario is taking action to connect you to care when and where you need it. It's about making health care more convenient. It's about connecting you to the care you need. It's about you and your health.



Building on a Strong System: Actions to Date

We are building a health care system that works for you and your family.

We heard from Ontarians that you wanted to be able to get care where and when you need it. This means more hospital and long-term care beds in your community, more diagnostic testing - like MRIs - closer to home, and more skilled health care workers available to care for you. We are on our way to providing this.

We have added more than 3,500 hospital beds across the province in the last three years to ensure you and your loved ones have access to hospital care when you need it. And this year we added 24 more pediatric critical care beds.

Through 50 new major hospital development projects, we will add another 3,000 new hospital beds over the next 10 years.

We funded the operations for 49 new MRI machines in hospitals across Ontario (including three for pediatric hospitals) so you can be diagnosed faster and, if needed, begin treatment and follow-up care even sooner.

We have increased the number of surgeries performed in the province and decreased wait times. We have also created new programs to get you out of hospital and back home with support safely and quickly.

Seniors and those needing long-term care are moving into thousands of new or upgraded long-term care beds as we improve seniors' care across Ontario. We are investing \$6.4 billion to build more than 30,000 new beds by 2028 and 28,000 upgraded long-term care beds across the province which will result in shorter waits for many of our seniors to get the 24/7 care they need. We're investing nearly \$5 billion over four years to hire more than 27,000 long-term care staff, including nurses and personal support workers, to provide long-term care home residents with an average of four hours of direct care per day.

We continue to make it easier and faster for individuals of all ages to connect to mental health and addictions support by building on our *Roadmap to Wellness* with additional investments and innovative new programs, including opening eight new Youth Wellness Hubs, launching the Ontario Structured Psychotherapy Program and adding more than 150 new addiction treatment beds across the province.

We have made it more convenient to book or take a health care appointment by launching virtual care options and adding more online appointment booking tools. Through the new Health811, you can chat online or call 811 to talk to a registered nurse day or night for free in multiple languages. You can also use the service to find services like community health centres, mental health support or a walk-in clinic close to where you live.

We have also invested in growing our health care workforce. Since 2018, over 60,000 new nurses and nearly 8,000 new physicians have registered to work in Ontario, with thousands more personal support workers now providing care in Ontario.

And we are better connecting health care organizations and providers in your communities through Ontario Health Teams.

Ontario Health Teams bring together health care providers from across health and community sectors, including primary care, hospitals, home and community care, mental health and addictions services, and long-term care, as one collaborative team to better coordinate care and share resources. Working together, they ensure that you can move between health care providers more easily with one patient record and one care plan that follows you wherever you go for help.

Ontario Health Teams are responsible for delivering care for their patients, understanding their health care history, easing their transition from one provider to another, directly connecting them to different types of care, and providing 24/7 help in navigating the health care system.

Ontario is making historic investments of more than \$75 billion annually in health and long-term care. But it's clear money on its own isn't enough. We need to innovate and continue to build on our successes to create tangible, lasting improvements in your health care.

Securing Sustainable Federal Health Funding

Ontario is making record investments to improve health care delivery and to connect you to care faster, more easily and closer to home.

But we will be able to make quicker progress with increased financial support from our primary funding partner – the federal government. Over several decades the portion of health care funding provided by the federal government has decreased from a cost sharing agreement of 50 per cent from the federal government down to 22 per cent today – leaving the Ontario government responsible for covering 78 per cent of health care costs within the province.

Provincial governments of all political stripes across Canada remain united in their call for sustainable and predictable funding that supports the work provinces are already doing to add more health care workers, build more hospitals and deliver better health care to Canadians.

We aren't asking the federal government to do anything that we aren't prepared to do ourselves. Our governments have shown that when we work together, we can deliver real results. As we increase our investment in Ontarians and their health and well-being, we are asking the federal government to do the same. We look forward to continuing this work to strengthen health care in Ontario.

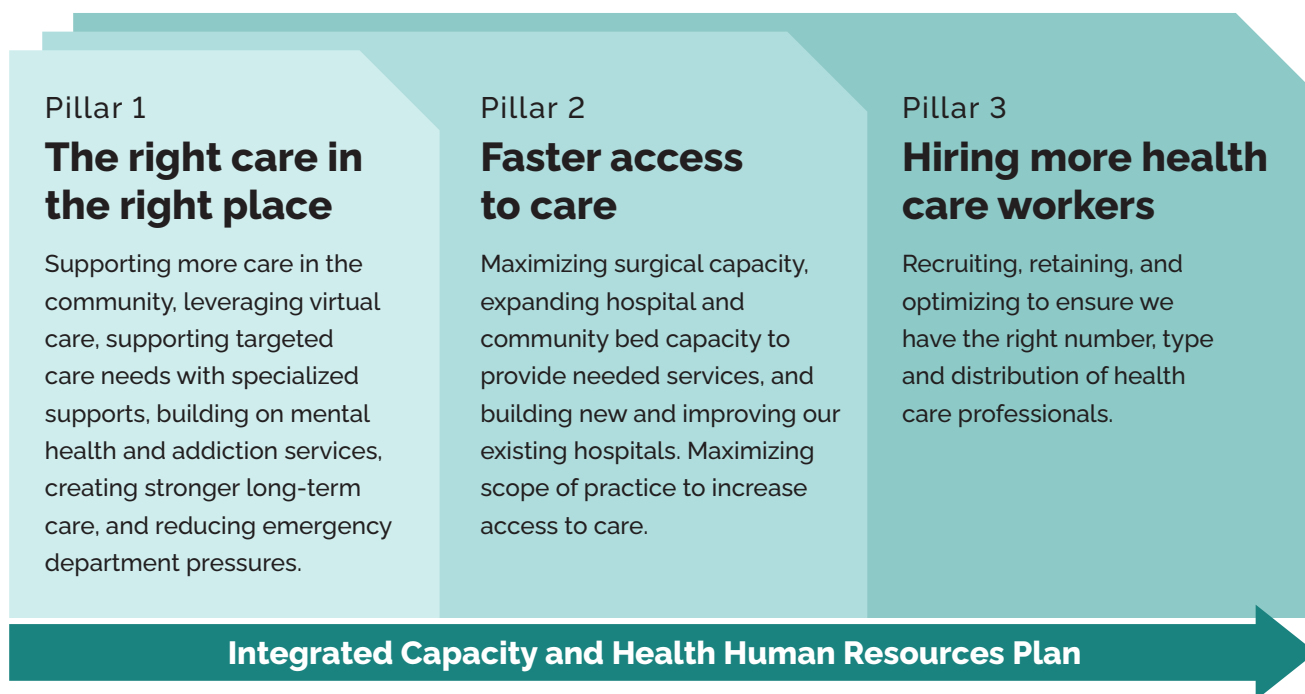


A Plan for Connected and Convenient Care

Our plan to deliver connected and convenient care to you and your family is built on three pillars: The Right Care in the Right Place, Faster Access to Care, and Hiring More Health Care Workers.

These three pillars are designed to work together, and work for you. Delivering more care in the community frees up more space in hospitals and doctors' offices, while hiring more health care workers ensures you can get the care you need sooner, and in ways that are more convenient for you.

Connecting these pillars to each other and to patient care will mean a better experience for you and your family when you need care. Your local pharmacists will now be able to help you with more of your health care needs. Home care will be available to keep your loved ones safe at home. Your child will be able to access the mental health and addictions services and supports they need. There will be shorter wait times for common but vital surgeries such as cataracts and hip and knee replacements, and you can expect shorter wait times for diagnostic services such as MRI and CT scans.



As we put our plan into action, you will be better connected to care when you need it most and where it's most convenient – in your community, closer to home, no matter where you live. You will be able to get the care you need more quickly when it can have the greatest impact to your health. And we will make all parts of the health care system more flexible and responsive to your needs, making it easier for you to navigate at every stage of your life.



Pillar One: **The Right Care in the Right Place**

When people have health care available in their communities, and in ways that are convenient for them, they are more likely to seek and receive the treatment they need when they need it and stay healthier.

Delivering convenient care to people in their communities will help keep Ontario healthier by diagnosing illnesses earlier, starting treatment as soon as possible, and keeping emergency room wait times down when you and your family need urgent care.

Whether you need antibiotics to treat a bladder infection or medication for your child's pink eye, being able to get those prescriptions at your local pharmacy saves you a trip to the doctor's office or emergency room. Or whether your parent is aging, and you need support to keep them at home.

This care will be more convenient for you and take pressures off other areas of the health care system like doctors' offices, emergency rooms and long-term care homes.

We will bring the right care to the right places for you and your family wherever you call home. Through the innovations outlined below, we will expand our view of what is possible for health care in Ontario, by prioritizing the resources we need to deliver a new level of care and convenience to families across the province.

Here is how we will ensure you and your family have access to the right care in the right place.

Expanding care at your local pharmacy

Pharmacists in Ontario are highly trained, highly trusted, and regulated health professionals. They are often the closest, most convenient option for health care in communities across Ontario.

Throughout the last few years, pharmacists played a critical role in supporting patients across the province by supporting COVID-19 testing and vaccinations efforts and educating patients about medication and treatment options. Pharmacists continue to offer families the kind of convenient care close to home we know Ontarians are looking for.

We are expanding the role of pharmacists by increasing their scope of practice so that you and your family will be able to connect to care closer to home at your local pharmacy.

As of January 1, 2023, pharmacists are able to prescribe medications for 13 common ailments to patients across Ontario. These medications treat everyday health concerns like rashes, pink eye, insect bites and urinary tract infections. Visiting your pharmacist to assess and treat these common medical conditions can save you a trip to the doctor, and give family doctors more time for appointments with patients who need more specialized care for more serious concerns.

As with visiting a family physician or walk-in clinic, there is no extra cost to Ontarians for receiving a prescription from a pharmacist for common ailments when showing an Ontario health card.

We've also made it more convenient for you to renew prescriptions for certain medications without having to first make arrangements with your family doctor. Pharmacists are able to renew prescriptions for chronic medications that no longer have refills to help you avoid interrupting drug therapy.

These initiatives are part of our ongoing work with frontline pharmacists, nurses and other regulated health workers to expand their scope of practice in ways that make it more convenient and faster for you to get care in your community.

Nurse Practitioner-Led Clinics Deliver Timely Care

Thousands of patients in communities across the province are connecting to health care quickly and closer to home through new clinics led by nurse practitioners.

Twenty-five of these clinics are now supporting nearly 80,000 people who have previously had challenges getting the family health care they need. In many cases, people are able to book same-day or next day appointments.

The Ontario government invests nearly \$46 million annually to fund these clinics. All nurse-practitioner-led clinics are funded for a lead nurse practitioner, a collaborating physician and a team of interdisciplinary providers such as nurse practitioners, registered nurses, social workers, registered dietitians, pharmacists, and health educators.

Ontario is the first jurisdiction that has adopted this model to make primary care more accessible and is exploring ways to bring this innovative way of delivering care to more people.

Improving access to care at home

The only thing better than having care close to home is having care in your home.

We have heard loud and clear that you and your family want better and faster access to home care services.

Last year, we dedicated over \$1 billion to expand access to home care services over the next three years. This funding will benefit nearly 700,000 families who rely on home care annually by expanding home care services while recruiting and training more home care workers. It will help prevent unnecessary hospital and long-term care admissions and shorten hospital stays. Most importantly, it will provide you and your family with the choice to stay in your home longer.

We are also working with Ontario Health Teams and home and community care providers to establish new home and community care programs. Your home care plan should and will start as soon as you step foot in the hospital or other health care settings. Connecting home and community care through these teams will expand the reach of health care professionals all the way to your front door and will ensure you start to receive these important services sooner.



These investments and initiatives are only part of the solution. We know we need to do more to expand and improve home care services across the province, particularly in rural and remote areas. We will continue to make investments to ensure you and your family are able to connect to home care more quickly and easily, when you need support.

Ontario's expanded community paramedicine program is also helping people with chronic health conditions live independently at home, where they want to be.

The program enables paramedics to use their training and expertise beyond their traditional emergency response role. In part, they provide home visits to seniors for a range of services, including making sure they are taking their medications as prescribed, educating patients on managing chronic conditions and increasing assessments and referrals to local community services, such as home care. Through this program, which works alongside home care, primary care and home and community care, 55 communities are already benefiting from 24/7 non-emergency support.

Ontario's Community Paramedicine for Long-Term Care Program has supported more than 30,000 people.

Improving access to mental health and addictions services

We cannot talk about improving the health care experiences of people across the province without acknowledging the need to improve mental health and addictions services as well.



Every year, more than one million people in Ontario experience a mental health or addictions challenge, which can have a serious impact on their quality of life, including the ability to go to school or make a living.

The system to support individuals with these challenges has been broken and fragmented for many years. People who badly needed support were waiting far too long to connect to care or having difficulty figuring out how to even begin navigating a complicated, disjointed system to get help. Too often they were left to struggle on their own.

We are determined to fix long-standing issues in the mental health and addictions care sector once and for all. Doing so will take time.

Three years ago, we launched our comprehensive strategy – *Roadmap to Wellness: A Plan to Build Ontario's Mental Health and Addictions System* – to improve mental health services for communities across Ontario, and support patients and families living with mental health and addictions challenges.

The plan is built on four central pillars – improving quality, expanding existing services, implementing innovative solutions and improving access – that are designed to work together to support the delivery of the services people need, where and when they need them.

We launched the Mental Health and Addictions Centre of Excellence within Ontario Health to guide our work. To ensure the plan's success, we are investing \$3.8 billion over 10 years to develop and implement a comprehensive and connected mental health and addictions system for Ontarians.

Since launching the plan, we have already invested more than \$500 million annually to help mental health and addictions services expand access to care and reduce wait times.

We have also launched innovative new programs including the Ontario Structured Psychotherapy Program to provide more Ontarians support for anxiety and depression with Cognitive Behaviour Therapy, new eating disorders prevention and early intervention programming.

To make it faster and easier for young people to connect to mental health and substance use support, primary care, social services, and more, we are significantly expanding the number of Youth Wellness Hubs.



These hubs help fill the gap in youth addictions services and also provide children and youth aged 12 to 25 a range of other services, such as vocational support, education services, housing and recreation and wellness.

We are adding eight new youth wellness hubs to the 14 that are already operating in communities across the province. Five of the new hubs are already providing services to youth while in development. These sites are supporting youth in Kingston, London, Sarnia, Sault Ste. Marie and Toronto. The three remaining new hubs – in Sagamok First Nation, Sudbury and Thorncliffe Park (Toronto) – are in development.

We have also invested \$4.75 million to support a new virtual walk-in counselling service for children, youth, and families. The service – One Stop Talk/Parlons maintenant – provides access to mental health care with a clinician by phone, video, text or chat. The counselling program began in November 2022 with six participating mental health organizations and has already served nearly 1,000 people. The service is now being expanded to additional agencies and their waitlisted patients and will be available to all children, youth and families across the province once the program is fully implemented. We know that reaching out for mental health or substance use support is not easy – it takes courage – and that is why we want to ensure help is there when people do reach out. We will continue to invest in mental health and addictions care as part of the ongoing rollout of the *Roadmap to Wellness*.

Connecting you to health information 24/7

Health Connect Ontario has a new name: Health811.

Last Spring, we launched the service for people to call or chat online with a registered nurse and find the health care services and information all through one, easy-to-use website. We wanted a name that better reflects the service and how to use it.

With Health811, you can get support for health care questions or to find a service like community health centres, mental health support or walk-in clinics 24 hours a day, seven days a week.

Through calling 811 or heading to the Health811 website, you can also use a symptom assessment tool to better understand your health, get an initial health assessment and health advice from a nurse, and get help finding a primary care provider, local health services or general guidance on your health care journey.

We are continuing to invest in Health811 to ensure that when you reach out for help, someone is there to support you right there, when you need it most.

Future improvements planned for Health811 will allow you to create a confidential profile, schedule video visits with clinical advisors and manage your health more easily through integrated records that can be shared with Ontario Health Teams, mental health and addictions supports, and other health providers.

We're *Finally* Axing the Fax

Anyone under the age of 18 might be wondering: what's a fax? We don't blame them.

As we use technology to improve health care, it may come as a surprise to some that the old-school fax machine continues to occupy a place in hospitals, doctors' offices and other health organizations.

Well, not for much longer. It's time we *finally* axe the fax.

The Ontario government is replacing antiquated fax machines with digital communication alternatives at all Ontario health care providers within the next five years.

Eliminating faxing in health care settings will reduce the risk of delays in diagnosis and treatment, promote safer patient care and improve patient privacy. It also makes it easier and faster for health data to follow the patient wherever they access care.



Expanding Ontario Health Teams to deliver care in your communities

We know that to ensure you have faster and easier access to the care you need, we need to better connect you to care within your own community.

Our work to better connect and coordinate care for you is underway with the expansion of Ontario Health Teams across the province. Throughout the pandemic, Ontario Health Teams demonstrated the importance of health providers working together to care for patients. With their leadership, communities across the province were able to establish community COVID-19 testing sites, vaccination programs and other vital services.

Across the province, 54 Ontario Health Teams are working to improve transitions between health care providers and are ensuring a patient's medical record follows them wherever they go for care. They are also focused on embedding home care and primary care services so that you and your family can get care in your home or in your community.

Applications for four additional Ontario Health Teams are being reviewed. Once approved, these remaining teams will result in the province achieving its goal of full provincial coverage, ensuring everyone has the support of an Ontario Health Team.

With an investment of more than \$106 million, Ontario Health Teams are also investing in digital and virtual care options so you can easily connect with a health care worker when you need to from the comfort of your home.

Beginning with a focus on helping people that suffer from chronic illnesses like congestive heart failure, chronic obstructive pulmonary disease, stroke and diabetes, Ontario Health Teams are developing stronger care pathways for patients.

Through Ontario Health Teams, patients who need support for a chronic illness will receive greater care throughout the lifecycle of their treatment, from screening and prevention to community support and recovery at home. A big focus of this will be better support at home or in the community – outside of hospitals. Prioritizing chronic disease management as a community or home care service will reduce hospital wait times and free up hospital beds for more patients in need.

Ontario Health Teams

Ontario Health Teams are already transforming the way you access care. Here's how:

Ontario Health Team partners worked together to respond quickly to the COVID-19 pandemic to set up testing centres and vaccine clinics in your communities.

- **East Toronto Health Partners Ontario Health Team** put in place mobile teams and pop-up sites for high-risk populations, as well as establishing a mass vaccination site and speciality clinics to reach everyone in the community.
- **Hills of Headwaters Ontario Health Team** brought together primary care, home and community care, municipalities, and community services to create a one-stop COVID-19 Response Site for physical assessment, testing and vaccination across the region.

By implementing virtual and digital solutions, Ontario Health Teams are giving you faster access to care.

- **Durham Ontario Health Team** launched a virtual urgent care clinic, the first community and acute-care virtual urgent care clinic in the province.
- **Ottawa Ontario Health Team** opened free, bilingual (English and French) phone and video mental health counseling for residents with specialized counseling for children and youth, First Nations, Indigenous and Métis individuals, Black communities, substance abuse and gambling addiction, and LGBT2SQ+.

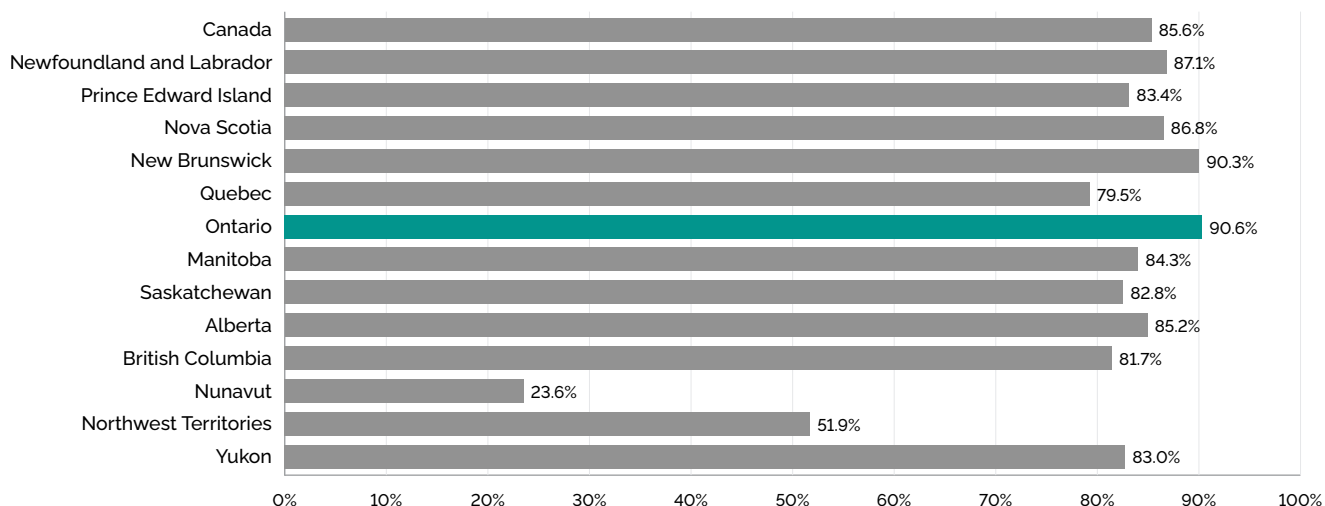
Ontario Health Teams are putting in place clear steps to take when someone is diagnosed with a chronic disease to create seamless care pathways and make transitions between health care providers smoother.

- **North Western Toronto Ontario Health Team** implemented a care pathway for Chronic Obstructive Pulmonary Disease patients to streamline transitions from the hospital to home.
- **Barrie and Area Ontario Health Team** developed the Oncology Symptom Management Clinic to connect patients with palliative care specialists and ensure they receive follow up close to home.

Bringing together primary care

Ontario leads the country in how many people benefit from a long-term, stable relationship with a family doctor or primary care provider. But we can do more. We are doing more.

Has a Regular Health Care Provider



Source: Canadian Institute for Health Information

As our population grows and ages, we need more primary care providers in our province. Currently, primary care providers, including family doctors and nurse practitioners, are being asked to do more and more every day and we cannot expect them to keep up without reinforcements. We are supporting primary care by building collaborative networks and expanding access to team models of care that we know represent how family doctors and nurse practitioners want to work.

Primary care and family physicians are the foundation of our health care system in Ontario. To create a connected health care system for you through Ontario Health Teams, we are supporting collaboration and engagement with our primary care providers across the province through the creation of primary care networks. Every Ontario Health Team will include a group of primary care providers organized in a network to be part of decision-making and to improve access to care for patients.

Some local primary care partners have already created networks of primary care providers across the province and are working together for improved care delivery. These are open to all primary care providers and will be central to Ontario Health Teams as they develop.

We are also providing additional funding to create more interprofessional primary care teams, which include team members from two or more professions such as nurses, doctors, social workers and others.

Our investment of \$30 million will create up to 18 new teams and help bridge the gap in accessing interprofessional primary care for vulnerable, marginalized and unattached patients to ensure they are able to connect to care where and when they need it. In addition, this expansion will support primary care integration within Ontario Health Teams and sustain direct service delivery in existing interprofessional primary care teams that are experiencing increased operating costs.

Expanding Team Models of Primary Care in Ontario

When family physicians work in a team model alongside other family physicians, nurses, dietitians, social workers, pharmacists, and other health care professionals to deliver programs and services, you get better continuity of care and more access to after-hours care.

We are increasing the number of spots for physicians to join a team model of care through the expansion of existing family health organizations and allowing new ones to form.

This will add up to 1,200 physicians in this model over the next two years starting with an additional 720 spots for physicians interested in joining the family health organization model in 2022-23 and 480 spots in 2023-24. These family health organizations will be required to provide comprehensive primary care services, extend evening and weekend hours of practice and provide more weekend coverage so you can access a family physician when you need it.

Team models of primary care have demonstrated how bringing health care providers together as one team can improve the patient experience and how you access care. We are building on this through the development of Ontario Health Teams. Teams of primary care providers, regardless of model, will be central to all Ontario Health Teams across the province.



Pillar Two: **Faster Access to Care**

The sooner you have access to the care you need, the better the outcomes. Long wait times take a toll on people's physical and mental health, creating more anxiety and stress.

We have all seen loved ones struggle because the wait for their knee or cataract surgery is many months too long. Or maybe you've spent a stressful night in a busy emergency room waiting for your sick or injured child's name to be called. Delays and complications in care only add to the toll of dealing with health issues.

For health care to help, it needs to happen in a timely manner. This is how you and your family will receive faster access to care in Ontario:

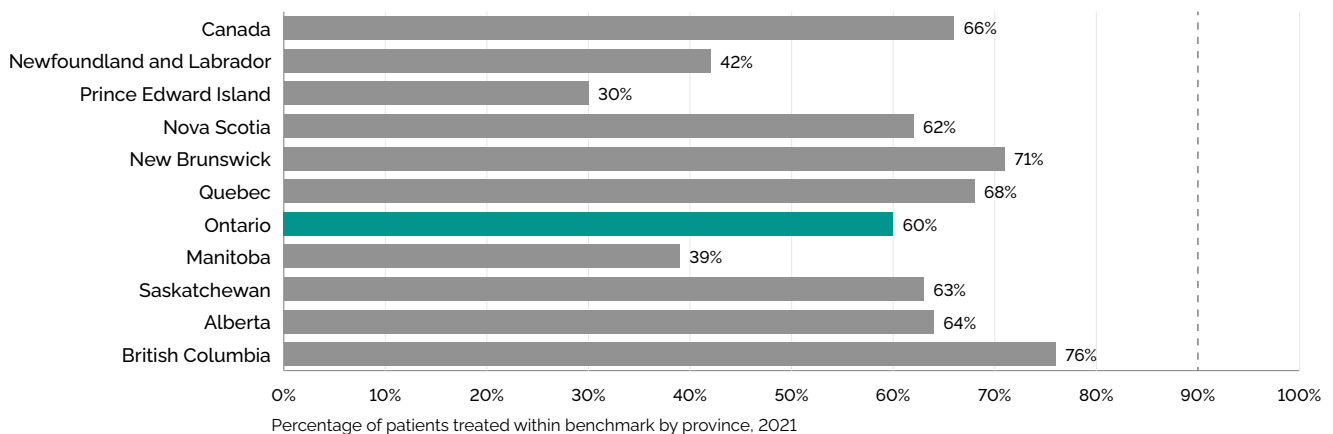
Reducing wait times for surgeries and procedures

We know that lengthy wait times for surgeries are one of the biggest challenges you and your family are facing in Ontario. While Ontario leads the country in the number of people who receive the surgery they need for hip and knee replacements, we still aren't meeting the right benchmarks. We need to do more. We're doing more.

We are making it easier and faster for you to get the publicly funded surgeries and procedures you need. We are further leveraging the support of community surgical and diagnostic centres to eliminate surgical backlogs and reduce wait times.

As a first step, we are tackling the existing backlog for cataract surgeries, which has one of the longest waits for procedures. We issued four new licences to health centres in Windsor, Kitchener-Waterloo and Ottawa to support an additional 14,000 publicly funded cataract surgeries annually. These additional volumes make up to 25 per cent of the province's current cataract wait list, which will help significantly reduce surgical backlog.

Cataract Surgery



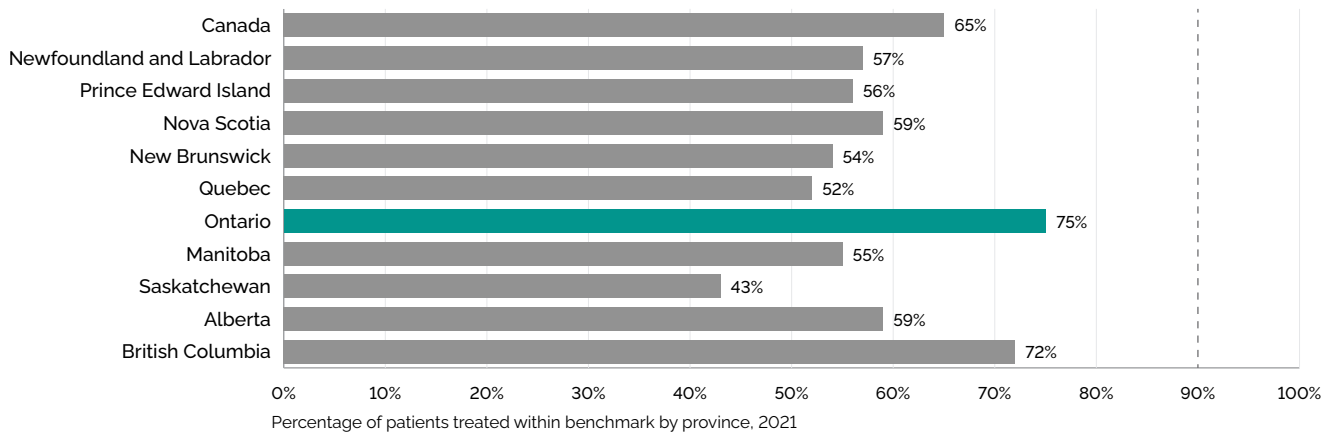
Source: Canadian Institute for Health Information

We are also investing more than \$18 million in existing centres to cover care for thousands of patients, including more than 49,000 hours of MRI and CT scans, 4,800 cataract surgeries, 900 other ophthalmic surgeries, 1,000 minimally invasive gynecological surgeries and 2,845 plastic surgeries. Surgical wait lists are anticipated to return to pre-pandemic levels by March 2023.

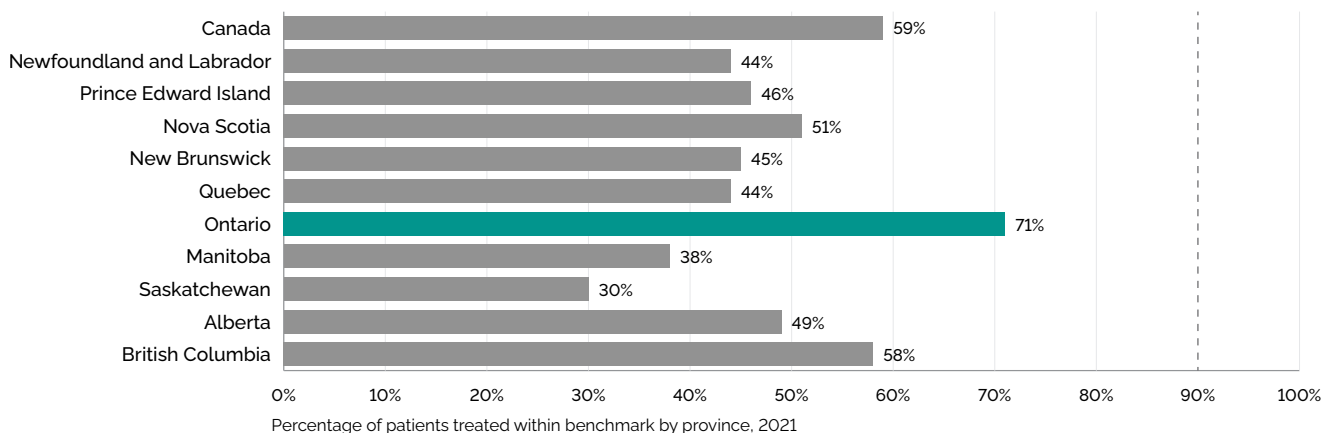
In addition to shortening wait times, providing these publicly funded services through community surgical and diagnostic centres will allow hospitals to focus their efforts and resources on more complex and high-risk surgeries.

In the coming months, we will make it even easier for you to get more minimally invasive surgical procedures such as regular colonoscopies and endoscopies, hip and knee surgeries, as well as MRI and CT scans.

Hip Replacement



Knee Replacement



Source: Canadian Institute for Health Information

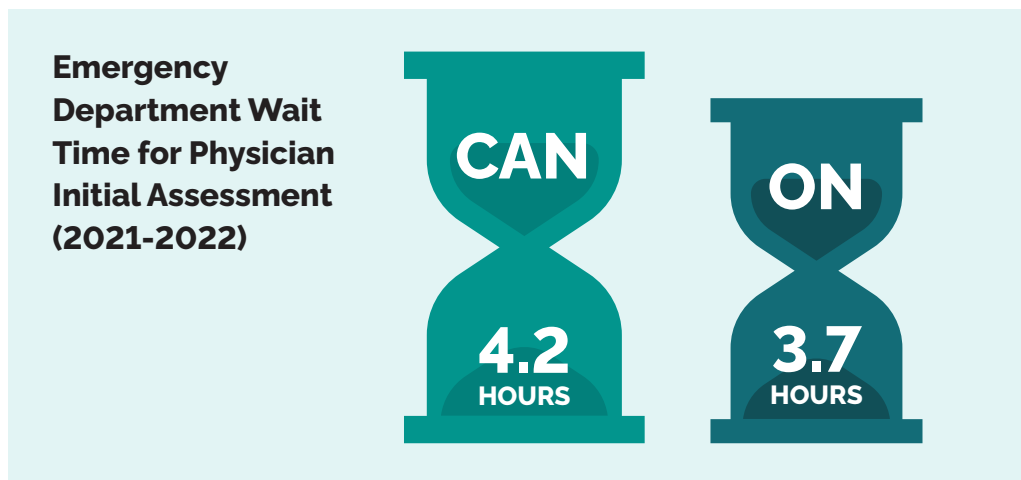
Early detection and diagnosis of a health issue is more than just a matter of convenience – it has an immense benefit on your quality of life, prognosis and treatment path. As a next step, the government will introduce legislation this February that will, if passed, allow existing community diagnostic centres to conduct more MRI and CT scans so that you can access publicly funded diagnostic services faster and closer to home. Starting in 2024, this next step will also expand surgeries for hip and knee replacements.

The care you receive in community surgical and diagnostic centres is covered through your Ontario health card, not out of your wallet.

As the government significantly expands the number of surgeries being done through community surgical and diagnostic centres, it will do so with measures in place to protect the stability of staffing at public hospitals, including requiring new facilities to provide detailed staffing plans as part of their application and requiring a number of physicians at these centres to have active privileges at their local hospital. Further, Ontario Health will ensure that these centres are included in regional health system planning. Funding agreements with new community surgical and diagnostic centres will require these facilities to work with local public hospitals to ensure health system integration and linkages, including connection and reporting into the province's wait times information system and participation in regional central intakes, where available. Community surgical and diagnostic centres will also coordinate with local public hospitals to accept patients that are being referred, ensuring people get the surgery they need as quickly as possible.

Faster access to emergency care

When you or your loved ones experience a medical emergency, it's important that you get the attention you need quickly.



Source: Canadian Institute for Health Information

While wait times in Ontario emergency departments are below national averages, we continue to find innovative ways to reduce wait times and make it faster and easier for you to access timely care. Part of the solution is to divert individuals from emergency rooms when it's safe to do so and provide them care and treatment in the community.

In more than 40 communities across the province, we have expanded successful 9-1-1 models of care that provide paramedics more flexibility to treat certain patients who call 911 at home or on-scene in the community rather than in emergency rooms.

Patients diverted from emergency rooms through these initiatives received the care they needed up to 17 times faster with 94 per cent of patients avoiding the emergency room in the days following treatment.

Based on the proven success of the program, we're now working with key partners to expand these models to different patient groups, such as people with diabetes and epilepsy, and implement a new treat-and-release model with recommendations to patients for appropriate follow-up care.

These initiatives are helping to divert patients from emergency rooms and reducing repeat hospital visits, which helps reduce patient wait times and ensures these hospital beds are available for those that need them most.

In addition, we are working on a number of strategies to increase the availability of paramedics and ambulances by reducing delays they can encounter dropping off patients at hospital. A lack of available beds in a hospital's emergency room can prevent paramedics from quickly transferring a patient in an ambulance to hospital staff, typically referred to as an offload delay. We are reducing offload times at hospitals, including investing \$23.1 million to support dedicated offload nurses and other health care workers to allow paramedics to drop off patients more quickly and be available to get to their next call faster.

Together, these actions will help reduce the strain on hospitals and ensure you and your family get care sooner, with fewer complications and in state-of-the-art facilities.



Freeing Up More Hospital Beds

Action we took last fall to clear hospital backlogs and free up patient beds is already having a significant impact, creating more space for patients who need hospital care.

Last fall, we passed legislation, the *More Beds, Better Care Act*, to support patients whose doctors have said they no longer need hospital treatment and should instead be placed in a long-term care home, while they wait for their preferred home. This new policy provides individuals with the care they need and a better quality of life in a more appropriate setting.

Since September 2022, the number of patients in hospitals waiting for long-term care has fallen by more than 25 per cent. Those beds are now available for people needing a surgery, or someone who arrives in the emergency department and needs to be admitted to the hospital.

Here's how else the policy change is helping:

- Since implementation, 4,845 patients in hospitals have accepted placements in long-term care homes.
- A total of 3,907 hospital patients waiting for long-term care placements have voluntarily added more long-term care homes to their list of preferred options.
- By freeing up more hospital beds, we continue to work towards clearing our surgical backlog:
 - Between August and December 2022, there were 25,000 fewer people waiting for scheduled surgery.
 - As of December 5, there were nearly 10,000 fewer people identified as “long waiters” for surgery (those waiting longer than the clinically recommended time for their specific surgery), compared to August.
 - As of December 5, there were 97,533 people identified as “long waiters” for surgery (those waiting longer than the clinically recommended time for their specific surgery), compared to 107,245 in August

Building new hospitals and adding more beds

Since 2018, we have added 3,500 more hospital beds – but we aren't stopping there. We are moving quickly to expand and modernize Ontario's hospitals to ensure you are able to connect to quality care when and where you need it.

Our investments over the next 10 years will lead to \$40 billion in health infrastructure across the province. These investments will increase the number of people hospitals can care for, build new health care facilities and renew existing hospitals and community health centres.

As of the end of 2022, we have already approved 50 hospital development projects that will create more than 3,000 new hospital beds in communities across the province by 2032. We are also investing \$182 million this year to support vital repairs, maintenance, and upgrades to Ontario hospitals.

New and redeveloped hospitals with more space to care for patients will ultimately lead to shorter wait times and less hallway health care.



Relieving pediatric pressures on hospitals

We are working closely with hospitals to provide them with additional tools to care for more children and youth, while reducing pressures created by surging pediatric demand.

Responding to an increase in seasonal respiratory illnesses over the late fall and early winter, we have been in regular communication with pediatric hospital leadership to come up with creative solutions to ensure patients get the care and treatment they need. We continue to work with pediatric hospitals to ramp up capacity, when possible.

This includes making a permanent investment of \$8.5 million at Children's Hospital of Eastern Ontario (CHEO) in Ottawa to double the number of critical care beds to 12 from six. These beds are also for kids fighting severe infections such as meningitis, those with illnesses resulting in single organ dysfunction and those who may need non-invasive ventilation to support their breathing.

The funding will also enable CHEO to add six more beds for children with the most critical illnesses including sepsis, those requiring advanced ventilation to support their breathing, trauma victims and those on heart-lung bypass, among other conditions.

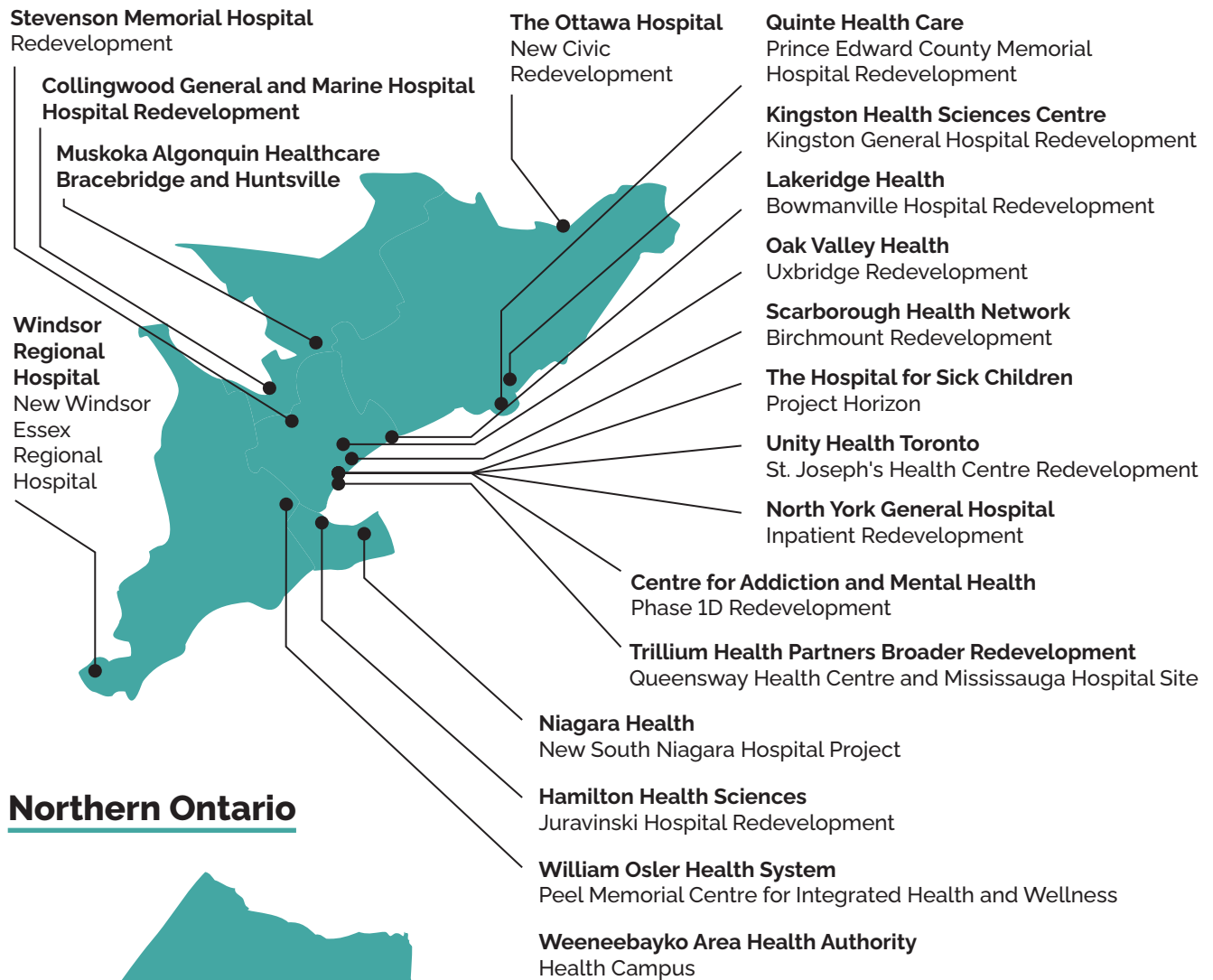
We are also investing \$547,500 to permanently increase the number of critical care beds at McMaster Children's Hospital, \$545,700 for the Hospital for Sick Children and \$3.3 million at the London Health Sciences Centre Children's Hospital.

At the same time, we have directed all hospitals to use beds traditionally designated for adults to create capacity to admit more pediatric patients, should it be necessary.



Hospital capital projects in progress

Southern Ontario



Northern Ontario



Projects in planning:

- Brant Community Healthcare System
- Grand River Hospital and St. Mary's General Hospital
Joint Redevelopment Project
- Lake of the Woods District Hospital (Kenora)
Redevelopment Project
- Royal Victoria Regional Health Centre
- Southlake Regional Health Centre
Critical Care Tower
- Sunnybrook Health Sciences Centre

Improving long-term care, reducing wait lists

Seniors and those who can no longer live independently deserve to live with dignity in a safe, compassionate environment in long-term care homes – close to their loved ones and the communities they have helped build. These connections are key to their wellbeing and quality of life.

Through a total investment of \$6.4 billion, we are on track to build more than 30,000 new long-term care beds in Ontario by 2028 and upgrade more than 28,000 older beds to modern design standards.

These projects will increase the number of available beds to help address wait lists for long-term care and ensure seniors are being cared for in the right place, where they can connect to more supports, activities and social activities that may not be available if they are being cared for in a hospital while waiting to move into a long-term care home.

We have also already begun increasing how much direct care residents in long-term care homes receive on a daily basis. In 2021, we initiated the first phase of a \$4.9 billion investment over four years that will ensure residents receive an average of four hours of hands-on care by nurses and personal support workers each day by March 31, 2025. Ontario is the first province in Canada to begin delivery on this best-in-class standard of care. The funding is helping long-term care providers retain and expand their staff teams and hire additional registered nurses, registered practical nurses, personal support workers and allied health professionals.

In addition, we are making a new investment of over \$40 million this year to help long-term care homes provide specialized services and supports to residents with more complex needs. This support helps long-term care residents get the care they need without having to go to emergency rooms or be admitted to hospitals.

A portion of this expanded funding is also supporting the transfer of patients in hospitals who no longer require acute care to long-term care homes.



Expanding Long-Term Care for More Ontarians

As Ontario's population of seniors grows, we are making historic investments to create new and upgraded long-term care homes where you and your loved ones can live safely and with dignity.

- As of December 2022, 364 projects are in the development pipeline. This includes 31,705 new beds as well as 28,648 older beds being upgraded to modern standards.
- Since July 2018 to December 2022, 19 long-term care projects have been completed and opened, representing 2,382 long-term care beds, of which 1,228 are net new beds, and 1,154 are older beds being upgraded to modern standards.
- 25 long-term care projects are under construction, representing 4,755 long-term care beds, of which 1,802 are new beds, and 2,953 are older beds being upgraded to modern standards.

Enhancing diagnostic services for long-term care residents

Connecting seniors to faster, more convenient care means providing improved access to health services to residents of long-term care homes, improving their quality of life and sparing them avoidable visits to emergency departments or hospital stays.

Initially, we are partnering on pilot projects with Humber River Regional Hospital in Toronto and Royal Victoria Regional Health Centre in Barrie to enhance access to more diagnostic services for long-term care residents. The projects will support residents through various stages of their care, including assessment, diagnostic testing and timely interpretation of results.

We will work with our partners, such as hospitals and community labs, on a provincial plan that will look at all stages of care typically accessed by long-term care residents and identify solutions to close service gaps, increase timeliness and convenience and improve their overall experience.

Supporting end-of-life care

When you or your family are at the end of your life, you deserve to know that you can die with dignity and support.

Ensuring Ontarians have a choice about where they spend their final days is an important part of ensuring access to health care throughout your entire life.

We are working to expand palliative care services in local communities and adding 23 new hospice beds to the 500 beds already available so that Ontarians are provided comfort and dignity near their communities and loved ones at the end of their lives.

Expanding access to mental health and addiction treatment in your communities

When someone reaches out for help with their addiction, they shouldn't have to wait. By adding more addiction treatment beds in communities across the province, we are making it possible for you to get more timely, convenient care.

In February 2022, the government announced a one-time investment of \$90 million over three years through the Addictions Recovery Fund to meet the anticipated surge in demand for substance use services. This funding will open new addictions beds and other substance use services across the province.

In addition, we are opening new beds to care for children and youth with complex mental health needs. We are investing \$10.5 million to address gaps in care and improve access while decreasing existing wait lists and extensive wait times. Through this investment, we are expanding the child and youth mental health Secure Treatment Program and adding up to 24 new beds to serve vulnerable children and youth. This program provides intensive care for children and youth experiencing acute and complex mental health challenges that may put them at risk of self-harm or harm to others.

An investment of \$3.5 million for two new step-up, step-down live-in treatment programs will connect more youth to care in communities in western and northern regions of the province. We will add up to 16 new beds to meet the needs of youth who don't require the highly intensive care provided at a hospital or secure treatment setting but need more support than a community-based live-in treatment program is designed to offer. Expanding this program will connect more youth to less-intensive services in their communities and eventually help them return to their homes.





Pillar Three: **Hiring More Health Care Workers**

Ontario has one of the most dedicated and highly trained health work forces in the world. They step up, day in and day out, to keep you and communities across the province safe and healthy.

We've made significant progress recently to increase the number of health workers available to provide you care and support. Together, we've come so far. Over 60,000 new nurses and nearly 8,000 new doctors have registered to work in Ontario. In fact, last year was a record-breaking year for new nurses in Ontario with over 12,000 new nurses registered and ready to work and another 30,000 nursing students studying at a college or university – providing a pipeline of talent and reinforcements.

But we know we need to do far more – and we are doing more.

Hiring more health care professionals is the most effective step to ensure you and your family are able to see a health care provider where and when you need to. Well-trained and well-supported doctors, nurses, personal support workers and more, are the people you rely on when you need care.

Training More Health Professionals in Ontario Every Year

- 455 new spots for physicians in training
- 52 new physician assistant training spots
- 150 new nurse practitioner spots
- 1,500 additional nursing spots
- 24,000 personal support workers in training by the end of 2023

Here is how we will Hire More Health Care Workers to provide you care:

Expanding the Ontario Learn and Stay Grant

We know that there are unique health care challenges in small, rural and remote communities, and that recruiting and retaining health care workers in these regions requires a dedicated approach.

Last spring, we launched the Ontario Learn and Stay Grant to help these communities build their own health workforces. This program covers the costs of tuition, books and other direct educational costs for postsecondary students who enroll in high-priority programs in more than a dozen growing and underserved communities and commit to work in those communities when they graduate.

This year we are expanding the program beginning in Spring 2023, targeting approximately 2,500 eligible postsecondary students who enroll in high-priority programs, such as select nursing, paramedic and medical laboratory technology/medical laboratory science at the diploma, advanced diploma, undergraduate, masters and post-graduate levels.

This program focuses on building a stronger health care workforce in priority communities that have been challenged by staffing shortages. It will help ensure every community in our province is stronger and has access to the care they need, when and where they need it.

Helping those who want to work in Ontario

There are many health care workers from across the country and across the world who want to work in Ontario. We are making innovative changes to make it easier and faster for them to begin working and providing care to people in Ontario.

We are significantly reducing unnecessary bureaucratic delays and bringing reinforcements to the frontlines of our health care system¹.

With new "As of Right" rules, Ontario will become the first province in Canada to allow health care workers registered in other provinces and territories to immediately start caring for you, without having to first register with one of Ontario's health regulatory colleges. This change will help health care workers overcome excessive red tape that makes it difficult for them to practice in Ontario.

We will also help hospitals and other health organizations temporarily increase staffing when they need to fill vacancies or manage periods of high patient volume, such as during a flu surge. This will allow nurses, paramedics, respiratory therapists, and other health care professionals to work outside of their regular responsibilities or settings, as long as they have the knowledge, skill, and judgement to do so, providing hospitals and other settings with more flexibility to ensure health care professionals are filling the most in-demand roles at the right time.

Together, these new initiatives will strengthen our workforce during the busy months ahead and ensure care is there when and where you need it most.

¹ These changes are subject to the passing of legislation that the government intends to introduce in February 2023.

At the same time, we are continuing our work to make it easier for internationally trained health care professionals to use their expertise here in Ontario. We are working closely with regulatory colleges, including the College of Nurses of Ontario and the College of Physicians and Surgeons of Ontario, to make it easier and faster for qualified health care professionals to work in Ontario. We are working with these regulatory colleges to ensure health care professionals are properly trained and qualified without facing unnecessary barriers and costs, including requiring colleges to comply with time limits to make registration decisions.

Portable Benefits Eyed as Tool to Retain Health Workers

Our government is developing a new portable benefits program that will include a package of workplace health benefits that move with workers as they change jobs.

A portable benefits program would provide innovative benefits that are attached to a worker, rather than an employer. This would allow part-time, temporary and contract workers to seamlessly access benefits, even if they move from job to job.

Not only would the program improve workers' health and financial security, it would support labour mobility and help organizations attract and retain talent.

Portable benefits would be particularly helpful in the health sector, where many temporary and part-time workers don't have health, dental or vision benefits through their employment.

An advisory panel struck by the Ministry of Labour, Immigration, Training and Skills Development is expected to issue recommendations on portable benefits this year.

Reducing fees for nurses

We are expanding our work with the College of Nurses of Ontario to reduce the financial barriers that may be stopping some retired or internationally educated nurses from receiving accreditation so that they can resume or begin practicing in Ontario.

We are investing an additional \$15 million to temporarily cover the costs of examination, application and registration fees for internationally trained and retired nurses, saving them up to \$1,500 each. This will help up to 5,000 internationally educated nurses and up to 3,000 retired nurses begin working sooner to strengthen our frontlines.

Part of the investment will also be used to develop a centralized site for all internationally educated health professionals to streamline their access to supports such as education, registration and employment in their profession or an alternative career. This initiative will make it easier for internationally trained health professionals to navigate the system and get the support they need on their path to getting licensed to practice in Ontario.

Investing in educating and training our health workforce

Work is already underway to train the next generation of doctors, nurses, personal support workers and other health professionals in this province.

We are actively investing in the educating and training of health care workers to help grow our health care workforce. This includes investing in postsecondary education and removing financial barriers to education and training wherever possible.

As part of this work, we are bolstering our supply of medical lab technologists to strengthen our testing and analytic capacity. We need to ensure we have the appropriate resources available to identify diseases and support physicians in diagnosing and treating patients.



We will develop a strategy to guide this initiative and work with our education partners to establish bridging programs and create additional education seats for more students to become medical lab technologists.

Last year, we promised to expand medical school education by adding 160 undergraduate seats and 295 postgraduate positions in the province over the next five years. Of the 295 new postgraduate positions, 60 per cent will be dedicated to family medicine and 40 per cent will be dedicated to specialty programs. This expansion, the largest of its kind in more than a decade, includes supporting all six medical schools across Ontario and allotting seats to the new Toronto Metropolitan University's School of Medicine, which recently found its new home in Brampton. In 2023, we will launch the physician practice ready assessment program, which will help internationally educated physicians, with previous medical practice experience abroad, undergo screening and assessment to determine if they are ready to enter practice in Ontario immediately without having to complete lengthy re-education programs. This will allow us to add at least 50 new physicians by 2024.

We will also permanently increase training spots for physician assistants by adding 52 new educational seats. Physician assistants are highly trained professionals who work under the supervision of a physician to take patient histories, conduct physical examinations, order and interpret tests, diagnose and treat illnesses, and counsel on preventive health care. They will support physicians in a range of health care settings and work alongside physicians, nurses and other members of interprofessional health care teams to provide patient care. With their help, we will reduce wait times and improve patient access in high-need areas including emergency medicine and primary care to improve the integration of physician assistants in our health care system, the College of Physicians and Surgeons of Ontario will be delivering its framework for regulating physician assistants as a class of members in late 2023 and physician assistants will be regulated in 2024.

Since 2018, more than 60,000 new nurses have registered to join Ontario's workforce, but we know there is more we can do to increase our nursing numbers even further.



We are expanding access to training for our nurses over the next two years by adding up to 500 registered practical nurse and 1,000 registered nurse training spots to help create faster access to primary care. We are investing up to \$100 million to add an additional 2,000 nurses to the long-term care sector by 2024-25.

In a partnership between the Ministry of Long-Term Care, Ministry of Health and the Registered Practical Nurses Association of Ontario, we are providing tuition support to current personal support workers to further their education to become registered practical nurses, and for current registered practical nurses to advance their education to become registered nurses. Applicants will be expected to commit to working in the long-term care sector for the same period of time as they receive these funding supports for their education.

We are also growing the supply of nurse practitioners to facilitate faster access to primary care, long-term care and to add capacity in northern and rural areas. We're adding 150 more education seats for nurse practitioners starting in 2023-2024. This expansion will bring the total number of seats to 350 annually.

We will be working with our partners to ensure that we're getting the nurses we need, when we need them. We will continue to look at innovative ways to provide education to strengthen our workforce, such as streamlining our education programs and running double cohorts of students.

To continue to support our health system, we will scale up the Enhanced Extern Program and Supervised Practice Experience Partnership Program for an additional year. Since January 2022, more than 2,000 internationally educated nurses have been enrolled through the Supervised Practice Experience Partnership Program and over 1,300 of them are already fully registered.

We are providing additional funding to hire over 3,100 internationally educated nurses to work under the supervision of regulated health professionals in order to give them an opportunity to meet the experience requirements and language proficiency requirements they need to become fully licensed to work in Ontario. New funding will be extended to the home and community care sector to extend the reach of the program this year. This investment also expands the Enhanced Extern Program for an additional year. Last year, the program helped hire up to 5,000 qualified nursing, medical, respiratory therapy, paramedic, physiotherapy, occupational therapy students and internationally educated nurses to work in hospitals across the province. Increased funding for both the Supervised Practice Experience Partnership and Enhanced Extern Program will also allow hospitals to continue to hire more preceptors, mentors and coordinators to work with students and internationally educated nurses.

And we are fulfilling our commitment to funding the training of 24,000 personal support workers by the end of 2023. Between Winter 2020 and January 2023, over 23,600 are in training or have completed their training.

In addition to expanding these programs, we will engage our education and health sector partners to look for other innovative ways to accelerate health provider training, so students move into practice and providing care to people sooner.

We are also providing the new Health and Supportive Care Providers Oversight Authority with the funding and support they need this year so they can become fully operational by December 2023. This authority will begin by ensuring quality care, consistency of education and training of personal support workers and will eventually expand to other health care provider groups.

Maximizing expertise of health care workers

As we expand education and training opportunities for those interested in working in health care, we are making it easier for regulated health care professionals, such as nurse practitioners, to work to the full extent of their training and expertise by expanding their scope of practice. For example, we have been working with the College of Nurses of Ontario on proposed regulation changes to allow registered practical nurses increased responsibilities that would help patients access care for certain procedures more quickly. This may include starting an IV when an individual requires medical attention and delaying it is likely to be harmful to the individual, or initiating additional wound care procedures.

We know that nurse practitioners' and registered nurses' scopes of practice can be optimized to better serve Ontarians and so we continue to explore and consult with our partners on how best to do this.

We have also been working with the Ontario College of Pharmacists to explore options to continue to expand the pharmacy scopes of practice in ways that make it more convenient and faster for you to get care in your community.

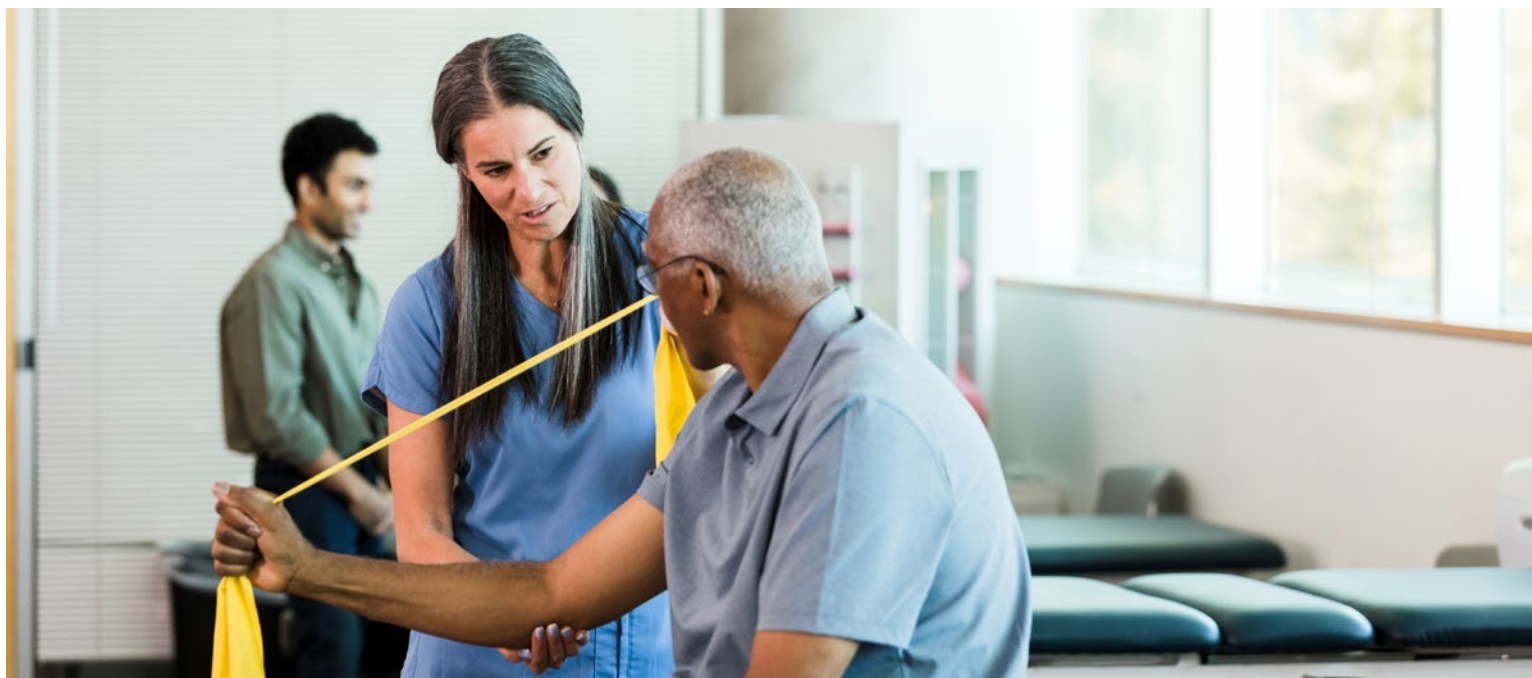
In addition, we recognize that health care requires an integrated approach that includes the knowledge, skill and expertise of many dedicated regulated health care professionals. We continue to explore and consult with midwives, respiratory therapists, naturopaths and other partners regarding possible changes to scopes of practice.

Investing in Other Innovative Models that Maximize the Skills of Health Care Professionals

Building on the success of 9-1-1 models of care that are providing you better access to services, we will be creating a Models of Care Innovation Fund for individual hospitals, long-term care homes, home care providers and Ontario Health Teams that want to find innovative ways of maximizing the skills and expertise of their current health care workers.

Some examples of these projects could include:

- Allowing health care providers to work to the full scope of their abilities.
- Interprofessional Staff Pooling, such as a Registered Nurse whose time is shared in both a hospital and a long-term care home.
- Using health care providers in innovative and unconventional ways, such as 9-1-1 models of care.
- Virtual care delivery in rural areas, such as virtual peer support for Emergency Department physicians.
- Including family caregivers as part of the care team.



Long-Term Support: The Capacity Plan

Ontario's population is projected to increase by almost 15 per cent over the next 10 years. The population of seniors aged 75 and older is expected to increase by 49.3 per cent, from 1.2 million to 1.8 million over the same period. We need to continue to grow our health care workforce to meet the needs of our growing population.

Last fall we began our work to develop an *Integrated Capacity and Health Human Resources Plan for Ontario*. We are analyzing current gaps in our system, anticipating needs over the next 10 years and determining solutions to address growing health care demands. The plan will focus on how to meet this demand through investments, health human resources and innovative solutions.

This year we are building on this work and shifting our focus to working directly with leaders in our health care system on a workforce plan that includes: where to prioritize current and future resources, addressing and minimizing system gaps and building a strong health system for the long term.

We will also look at specific strategies for increasing the number of health care professionals starting with physician assistants, nurse practitioners, registered nurses, registered practical nurses and medical laboratory technologists and will also look at the retention of our health workforce through incentives, leveraging programs like the Learn and Stay program.

We will ensure we have a greater understanding of each community and their needs and that we have a plan to recruit and retain the health care workers needed, including family doctors, nurses, specialists and other health providers. We will prioritize areas most in need, like rural and remote communities, where gaps already exist.

This plan will incorporate our lessons learned from COVID-19 and ensure we are prepared and equipped to meet the health care needs of Ontarians for years to come.

Measuring and Reporting Progress

As the saying goes, you can't manage what you don't measure. Better data is crucial to better understand how our health care system is working.

If we don't measure our performance, we can't fully see how gaps in service are affecting patient care and come up with solutions to fix them quickly.

That's why Ontario is in full support of the federal government's call for national health care data reporting as part of its funding partnership with provinces and territories. Sharing information can only help us learn from each other and grow stronger. We will continue to work with our provincial and territorial partners to gain their support to create a national health care data system that will benefit all of us.

To ensure we are building a system that works for you, Ontario will continuously measure our progress, including tracking your ability to access services like primary care and mental health care, wait times for MRI and CT scans, and time spent waiting in the emergency room.

We will also track how we are expanding our health care workforce to ensure it grows as our population in Ontario grows and ages.

Over the next several years, as we continue to roll out this plan, we will remain focused on one thing: connecting you to the health care you need when you need it most.





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		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
Strategic Plan		

REPORT TO COUNCIL

Date: April 17, 2023

Report No. 28-2023

From: Jessica Crawford, Deputy Treasurer
Matthew Armstrong, Chief Administrative Officer & Treasurer

RE: Financial Report – March 2023

Recommendation:

For information.

Analysis

The attached income statement for the first three months ended March 31, 2023, highlights the financial picture year-to-date.

Revenue

The interim property taxes were due March 31st, 2023 and half the prior year total is reflected in the report. The amount in the report is the total billed amount and does not reflect any property taxes that were not paid by the due date. The Ontario Municipal Partnership Fund payments are received in January, April, July, and October. Those two items make up the vast majority of corporate revenue and are the reasons for the better than budget status at this time.

Protective Services revenue tends to increase in the second half of the year, as various grant and user fee payments are received for Fire and Police Services. The majority of the transportation revenue is derived from the Ontario Community Infrastructure Funding which is received throughout the year. Environmental revenue is below budget due to a decrease in revenue from bag tags. Staff will be spot checking on garbage days to ensure all garbage is being tagged appropriately. Social Services revenue is received as part of the St. Lawrence Lodge debentures that is supported by the Ministry of Health and Long-Term Care. This is received twice per year with one payment in January and one payment



		Date Req'd
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in July/August. This variance evens itself out at the by the end of June and December. Recreation and Culture programs generate the majority of their revenue in the summer months from June through September. The Planning & Development revenue is slightly lower than budgeted due to the timing of grant payments.

The water and wastewater revenue is received two months following the due day for the services invoiced by Rideau St. Lawrence Utilities.

There are no major variances identified that will affect the year in the revenue budgets at this time.

Expenses

From an expense perspective all areas are below budget apart from Social Services. The Social Services area is higher that budget due to the timing of debt payments for St. Lawrence Lodge. This will correct itself by the end of the year.

The majority of the recreation and culture expenses occur in the summer months. The transportation budget is largely affected by the repaving and sidewalk expenses that occur in the summer months.

The repairs budget for the Operations Department is higher than expected for this time of year. The streetsweeper had a major part that needed replacement which has been completed and has been returned to service. One of the sidewalk plows has a major part that needs replacing which will be done shortly. Staff will keep a close eye on the equipment repairs budget and take corrective actions elsewhere as required.

Alternatives:

None

Financial Implications:

Outlined above.



		Date Req'd
Information Purposes		
Policy / Action Req'd	X	Apr. 17 '23
Strategic Plan		

Environmental Implications:

None

Attachments:

- Financial Report – March 2023

Submitted by:

Jessica Crawford
Deputy Treasurer

Submitted by:

Matthew Armstrong
Chief Administrative Officer & Treasurer

Income Statement 2023 Operating Budget

March 2023

	Month			Year-to-Date			Total 2023 Approved Budget	Notes
	Budget	Actual	Variance B (W)	Budget	Actual	Variance B (W)		
Revenue								
Corporate	697,625	145,411	(552,214)	2,092,875	4,127,371	2,034,496	8,371,498	
Protective	37,191	6,393	(30,665)	111,574	27,724	(83,850)	446,297	
Transportation	40,497	79,635	39,138	121,490	165,815	44,325	485,960	
Environmental	18,654	23,195	4,541	55,963	49,334	(6,629)	223,852	
Social	6,767	-	(6,767)	20,300	43,408	23,108	145,200	
Recreation and Cultural	69,512	15,135	(54,377)	208,536	63,468	(145,068)	770,145	
Planning & Development	6,942	16,140	9,198	20,825	16,948	(3,877)	83,300	
Total	877,188	285,909	(591,145)	2,631,563	4,494,067	1,862,504	10,526,252	
Expenses								
Corporate	124,151	112,715	11,436	372,453	366,671	5,782	1,489,813	
Protective	190,574	184,594	4,997	571,723	542,061	29,661	2,286,890	
Transportation	225,094	195,236	29,858	675,282	557,153	118,129	2,669,628	
Environmental	33,638	4,394	29,243	100,913	69,469	31,444	403,650	
Health Services	32,791	32,556	235	98,373	96,106	2,267	393,493	
Social Services	64,242	78,128	(13,886)	192,727	252,743	(60,016)	886,389	
Recreation and Cultural	171,841	105,678	66,163	515,524	318,296	197,228	1,978,113	
Planning & Development	34,856	19,342	15,514	104,569	91,752	12,817	418,276	
Total	877,188	732,644	143,560	2,631,563	2,294,251	337,312	10,526,252	
Net Operations	0	(446,735)	(446,735)	0	2,199,816	2,199,816	0	
Water & Wastewater Revenue	251,191	0	(251,190)	753,572	76,758	(676,814)	3,014,288	
Water & Wastewater Expense	251,191	324,587	(73,396)	753,572	643,493	110,079	3,014,288	
Net Water & Wastewater	(0)	(324,587)	(324,587)	(0)	(566,735)	(566,735)	(0)	

THE CORPORATION OF THE TOWN OF PRESCOTT

BY-LAW NO. 13-2023

A BY-LAW TO ADOPT THE ESTIMATES FOR THE SUMS REQUIRED DURING THE YEAR 2023 FOR GENERAL PURPOSES OF THE CORPORATION OF THE TOWN OF PRESCOTT

**Being a by-law to adopt the estimates for the sums required during the year 2023
for general purposes of the corporation of the Town of Prescott**

WHEREAS the Council of the Town of Prescott (hereinafter referred to as the Town) shall in each year prepare and adopt estimates of the sums it requires during the year for the purposes of the Town pursuant to Section 289(1), the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended (herein referred to as the Municipal Act); and

WHEREAS it is necessary for the Town, pursuant to Section 311(2), the *Municipal Act*, to raise certain sums for municipal purposes for the 2023 taxation year; and

WHEREAS all property assessment rolls on which the 2023 taxes are to be levied have been returned and revised pursuant to the provisions of the *Assessment Act*, R.S.O. 1990, c.A.31, as amended (hereinafter referred to as the Assessment Act) subject to appeals at present before the Assessment Review Board, the Ontario Municipal Board and the District Court; and

WHEREAS all properties situated in the Town of Prescott can be classified within a class of property or subclass as set out in the Assessment Act and the Regulations enacted pursuant thereto;

NOW THEREFORE the Council of the Corporation of the Town of Prescott hereby enacts as follows:

1. That the Town adopt the levy of six million, one hundred, eight thousand, one hundred and sixty-six dollars (\$6,108,166) as detailed in Schedule A attached hereto as its estimate of the Property Tax Levy required during the year 2023 for the general purposes of the Town.
2. That if a surplus exists as of December 31, 2023, all funds shall be transferred to Fiscal Policy Reserves or as Council otherwise directs.
3. This by-law shall come into place and take effect on the date of its passing.

4. That any other By-Laws, resolutions or actions of the Council of the Corporation of the Town of Prescott that are inconsistent with the provisions of this By-Law are hereby rescinded.

READ AND PASSED, SEALED AND SIGNED THE 17th DAY OF APRIL 2023.

Mayor

Clerk

THE CORPORATION OF THE TOWN OF PRESCOTT

BY-LAW No.13-2023

SCHEDULE A



2023 Operational Budget

	2023 Expense Budget	2023 Revenue Budget	2023 Town Levy
Corporate	1,489,813	2,263,332	(773,519)
Protective	2,286,890	446,297	1,840,593
Transportation	2,701,128	485,960	2,215,168
Environmental	403,650	223,852	179,798
Health	393,493	-	393,493
Social	770,906	81,200	689,706
Recreation and Cultural	2,062,096	834,145	1,227,951
Planning & Development	418,276	83,300	334,976
Total	10,526,252	4,418,086	6,108,166
Water & Wastewater	3,014,288	3,014,288	0
Total	13,540,540	7,432,374	6,108,166

THE CORPORATION OF THE TOWN OF PRESCOTT

BY-LAW NO. 14-2023

A BY-LAW TO SET TAX RATIOS FOR THE YEAR 2023

Being a by-law to set tax ratios for the year 2023

WHEREAS it is necessary for the Council of the Corporation of the Town of Prescott, pursuant to the section 308 (4) of the *Municipal Act*, S.O. 2001, Chapter 25, as amended, to establish the tax ratios for 2023 for the Town;

WHEREAS the tax ratios determine the relative amount of taxation to be borne by each property class; and

WHEREAS the property classes have been prescribed by the Minister of Finance under section 7 of the Assessment Act, R.S.O., Chapter A.31, as amended;

NOW THEREFORE the Council of the Corporation of the Town of Prescott enacts as follows:

1. For the taxation year 2023, the tax ratio for property in:
 - a. the residential property class is 1.000000;
 - b. the new multi-residential property class is 1.100000;
 - c. the multi-residential property class is 1.504757;
 - d. the commercial occupied property class is 1.894162;
 - e. the commercial excess and vacant property classes are 1.325913;
 - f. the industrial occupied property class is 2.630000;
 - g. the industrial excess and vacant property classes are 1.709500;
 - h. the pipelines property class is 1.377180;
 - i. the farmlands property class is 0.250000;
 - j. the managed forest property class is 0.250000.
2. For the purpose of this by-law:
 - a. the commercial property class includes all commercial office property, shopping centre property and parking lot property;
 - b. industrial property class includes all large industrial property.
3. This by-law shall come into force and take effect upon final passage.

4. That any other By-Laws, resolutions or actions of the Council of the Corporation of the Town of Prescott that are inconsistent with the provisions of this By-Law are hereby rescinded.

READ AND PASSED, SIGNED AND SEALED THE 17th DAY OF APRIL 2023.

Mayor

Clerk

**THE CORPORATION OF THE
TOWN OF PRESCOTT**

BY-LAW NO. 15-2023

A BY-LAW TO ADOPT TAX RATES FOR MUNICIPAL PURPOSES FOR THE YEAR 2023

Being a by-law to adopt tax rates for municipal purposes for the year 2023

WHEREAS the Council of the Corporation of the Town of Prescott, pursuant to the section 308 of the *Municipal Act*, S.O. 2001, C.25, as amended, enacted By-Law 15-2023 being a by-law to establish the 2023 tax ratios for the Town of Prescott;

WHEREAS the tax ratios determine the relative amount of taxation to be borne by each property class; and

WHEREAS the property classes have been prescribed by the Minister of Finance under section 7 of the *Assessment Act*, R.S.O., Chapter A.31, as amended; and

WHEREAS it is necessary for Council, pursuant to section 368.1 of the *Municipal Act*, to establish tax reductions for prescribed property subclasses for 2023 for the town; and

WHEREAS the property subclasses for which tax rate reductions are to be established are in accordance to section 8 of the *Assessment Act*; and

WHEREAS the tax rates reductions reduce the tax rates that would otherwise be levied for municipal purposes; and

WHEREAS it is necessary for Council, pursuant to the section 312 of the *Municipal Act*, S.O. 2001 c.25, to pass a by-law levying a separate tax rate, on the assessment in each property class and further that the tax rates are to be established in the same proportion to the tax ratios; and

WHEREAS all property assessment rolls on which the 2023 taxes are to be levied have been returned and revised pursuant to the provisions of the *Assessment Act*, as amended, subject to appeals at present before the Assessment Review Board, the Ontario Municipal Board and the District Court; and

WHEREAS the Council of the Corporation of the Town of Prescott, enacted By-law 41-1979, as amended, to establish a Board of Management for the Business Improvement Area and that each year Council shall in each year levy a special charge for all businesses within the designated area; and

NOW THEREFORE the Council of the Corporation of the Town of Prescott enacts as follows:

Tax Rates

1. The tax rate reduction for:
 - a. the vacant land, vacant units and excess lands subclasses in the commercial property class is 30%;
 - b. the vacant land, vacant units and excess lands subclasses in the industrial property class is 35%
2. For the year 2023, the Corporation of the Town of Prescott shall levy upon the residential/farmland assessment, upon the multi-residential assessment, upon the commercial assessment, upon the industrial assessment, upon the pipeline assessment, upon the farmland assessment, and upon the managed forest assessment, the following rates of taxation per current value assessment for general purposes and education purposes:

Tax Class	Municipal Rate	Education Rate	Total
Residential	0.01469939	0.00153000	0.01622939
New Multi-residential	0.01616933	0.00153000	0.01769933
Multi-residential	0.02211901	0.00153000	0.02364901
Com. Occupied	0.02784303	0.00880000	0.03664303
Com. Exc. Land	0.01949011	0.00880000	0.02829011
Com. Vac. Land	0.01949011	0.00880000	0.02829011
Ind. Occupied	0.03865940	0.00880000	0.04745940
Ind. Exc. Land	0.02512861	0.00880000	0.03392861
Ind. Vac. Land	0.02512861	0.00880000	0.03392861
Pipelines	0.02024371	0.00880000	0.02904371
Farm	0.00367485	0.00038250	0.00405735
Managed Forests	0.00367485	0.00038250	0.00405735

Tax Class	Assessment	Municipal Rate	Levy
Residential	268,341,200	0.01469939	3,944,452
New Multi-residential	2,239,000	0.01616933	36,203
Multi-residential	22,178,200	0.02211901	490,560
Com. Occupied	48,391,900	0.02784303	1,347,377
Com. Exc. Land	343,300	0.01949011	6,691
Com. Vac. Land	1,104,300	0.01949011	21,523
Ind. Occupied	5,747,800	0.0386594	222,206
Ind. Exc. Land	112,400	0.02512861	2,824
Ind. Vac. Land	479,800	0.02512861	12,057
Pipelines	1,199,000	0.02024371	24,272
Farm	-	0.00367485	-
Managed Forests	-	0.00367485	-
	350,136,900		6,108,166

3. Business Improvement Area Special Rate 0.00195628

4. For the purpose of this by-law:

- a. the commercial property class includes all commercial office property, shopping centre property and parking lot property;
- b. industrial property class includes all large industrial property.

Tax Payment

5. Payment of taxes shall be made by one interim installment and one final installment, comprised of two due dates. The dates for payment of taxes in 2023 for the final tax billing shall be as follows:

For all residential, multi-residential, commercial, industrial and pipeline classes:

First installment August 31, 2023

Final installment October 31, 2023

- 6. All payments of taxes shall be payable to the Corporation of the Town of Prescott.
- 7. Payment of taxes on or before the due date may be made to the Tax Collector at the Municipal Offices or at most financial institutions.
- 8. Any payment of taxes including all penalties and interest after the due date shall be paid at the municipal office.
- 9. The Tax Collector may accept part payment from time to time on account of any taxes due and to give a receipt for such payment.

10. When the Tax Collector receives part payment on account of taxes due for any year, the Tax Collector shall credit such part payment first on account of the interest and penalty charges, if any, and then the remainder of such payment shall be credited first against the installment first due and secondly against the installment next due, and so on until the whole of the remainder of the payment has been credited against such taxes.

Penalties and Interest

11. A penalty charge of one and one-quarter percent (1 $\frac{1}{4}$ %) shall be imposed on all unpaid taxes on the first day of default and on the first day of each calendar month thereafter in which the default continues but not after the end of the calendar year in which the taxes are levied.
12. An interest charge of one and one-quarter percent (1 $\frac{1}{4}$ %) shall be imposed on all unpaid taxes on the first day of each calendar month from the thirty-first day in the year in which the taxes until the taxes are paid.
13. This by-law shall come into force and take effect upon final passage.
14. That should any other existing by-laws, resolutions, or actions of the Corporation of the Town of Prescott be deemed to be inconsistent with the provisions of this by-law, the provisions of this by-law shall prevail.

READ AND PASSED, SIGNED AND SEALED THE 17th DAY OF APRIL 2023.

Mayor

Clerk

THE CORPORATION OF THE TOWN OF PRESCOTT

BY-LAW NO. 16-2023

A BY-LAW TO ADOPT OPTIONAL TOOLS FOR THE PURPOSES OF ADMINISTERING LIMITS FOR THE COMMERCIAL, INDUSTRIAL, AND MULTI- RESIDENTIAL PROPERTY CLASSES FOR THE YEAR 2023

Being a by-law to adopt optional tools for the purposes of administering limits for the Commercial, Industrial and Multi-Residential Property Classes for the year 2023

WHEREAS the Corporation of the Town of Prescott (hereinafter referred to as “The Municipality”) may, in accordance with Section 329 to Section 331 of the *Municipal Act*, S.O. 2001 c.25, as amended (hereinafter referred to as “The Act”) modify the provisions and limits set out in these sections of The Act, with respect to the calculation of taxes for municipal and school purposes payable in respect of property in the Commercial, Industrial and Multi-Residential property classes; and

WHEREAS this by-law shall only apply to properties in any of the Commercial, Industrial and Multi-Residential property classes to which Part IX of the Act applies; and

WHEREAS for the purposes of this by-law the commercial classes shall be considered a single property class and the industrial classes shall be deemed to be a single property class; and

WHEREAS “uncapped taxes” means, the taxes for municipal and school purposes that would be levied for the taxation year but for the application of Part IX of The Act; and

WHEREAS the Council may pass a by-law to apply any one or any combination of the following options:

- a) Increase the annual cap from 5% of last year’s capped taxes up to a maximum of 10% of last year’s capped taxes; and/or
- b) Set up upper limit on annual increases at the greater of the amount calculated under (a) and up to 5% of the previous year’s annualized CVA tax; and/or
- c) Set a threshold up to a maximum of \$250.00 for increasing properties, decreasing properties or both;

WHEREAS the Council may pass a by-law to adopt the provisions of Section 329.1 of The Act whereby a minimum uncapped tax percentage applies to eligible properties in one or more of the uncapped classes; and

WHEREAS Section 8.0.2(1) of O.Reg 73/03, as amended, of The Act, allows a municipality to exempt certain properties from the application of Part IX of The Act; and

WHEREAS the Council has reviewed the provisions of The Act and hereby deems it necessary and appropriate to adopt optional tools for the purpose of administering limits for the Commercial, Industrial and Multi-Residential property classes.

NOW THEREFORE the Council of the Corporation of the Town of Prescott hereby enacts as follows:

1. That paragraphs 1, 3 and 8, of Subsection 329.1(1) of The Act shall apply to the Commercial, Industrial and Multi-Residential property classes for 2023; and
2. That for all properties that become eligible within the meaning of subsection 331 (20) of The Act, the taxes for municipal and school purposes for the year or portion of the year shall be 100% of the uncapped taxes for the property for 2023; and
3. That a property is exempt from application of Part IX of The Act in 2022 and the taxes for municipal and school purposes shall be the amount of the uncapped taxes for the property for 2023 if:
 - a. The taxes for the property in 2023 were equal to its uncapped taxes for that year;
 - b. As a result of Part IX of The Act, the taxes for the property in 2022 were lower than the property's uncapped taxes for that year, but in 2023, if Part IX of The Act applied, the property's taxes would be equal to its uncapped taxes, or a tax decrease for the property would be limited; or
 - c. A tax decrease for the property in 2022 was limited under Part IX of The Act, but in 2023, if Part IX of The Act applied, the property's taxes would be equal to its uncapped taxes, or a tax increase for the property would be limited.
4. This by-law shall come into place and take effect on the date of its passing.
5. That any other By-Laws, resolutions or actions of the Council of the Corporation of the Town of Prescott that are inconsistent with the provisions of this By-Law are hereby rescinded.

**READ AND PASSED, SEALED AND SIGNED THE 17th DAY OF APRIL
2023.**

Mayor

Clerk

THE CORPORATION OF THE
TOWN OF PRESCOTT

BY-LAW NO. 17-2023

A BY-LAW TO AMEND BY-LAW 52-2022 TO SET WATER AND
SEWER RATES AND CHARGES

Being a by-law to amend By-Law 52-2022 to set water and sewer rates and charges

WHEREAS Section 391(1) of the *Municipal Act, 2001, S.O. 2001, as amended* provides for a municipality to pass by-laws imposing fees or charges on any class of persons for services or activities provided or done by or on behalf of it; and

WHEREAS the Council of the Corporation of the Town of Prescott passed By-law 52-2022 to enact rules and regulations for the operation of a water supply system, water works distribution system, wastewater collection system and a wastewater treatment system in the Town of Prescott.

AND WHEREAS Council deems it expedient to amend Schedules 'A', 'B', and 'D' of By-Law 52-2022 to establish new rates and charges that better recognize the real costs of operating these systems.

NOW THEREFORE the Council of the Corporation of the Town of Prescott hereby enacts as follows:

1. That By-Law 52-2022 is amended by removing the existing Schedules 'A', 'B', and 'D' and replacing it with the new Schedules 'A', 'B', and 'D' attached.
2. That this by-law will come into effect as of July 1, 2023.
3. That any other By-Laws, resolutions or actions of the Council of the Corporation of the Town of Prescott that are inconsistent with the provisions of this By-Law are hereby rescinded.

READ AND PASSED, SIGNED AND SEALED THE 17th DAY OF APRIL, 2023.

Mayor

Clerk

**SCHEDULE “A”
TO BY-LAW NO. 17-2023**

1. EFFECTIVE DATES:

These rates become effective July 1, 2023.

2. SCHEDULE OF WATER SERVICE RATES

Categories	Base Rate Water	Consumption rate (Per Cubic Meter)
Residential Dwellings (Includes single family homes, semi-detached, townhouses and duplexes) Section 1.30	\$27.19 per month/per unit	\$0.571
Accessory Apartment in Single Family Residential Dwellings Section 1.1	\$27.19 per month/per unit	\$0.571
Residential Apartment Buildings and Residential Multi-Level Condominium Buildings (includes low rise and high rise residential condominium units) Section 1.22	\$27.19 per month/pe unit	\$0.571
Non-Residential and Commercial Buildings (Includes all commercial, industrial and institutional uses and commercial condominiums) Section 1.17	\$27.19 per month/ per unit	\$0.571
Non-Residential and Commercial Buildings (Includes, commercial, industrial and institutional uses and commercial condominiums) Section 1.17	\$27.19 per month/per unit	\$0.571
Retirement or Care Facilities (with kitchen-Sections.1.23 and 1.13)	\$27.19 per month/per unit	\$0.571
Retirement or Care Facilities (without kitchen- Sections 1.23 and 1.24	\$27.19 per month/per building	\$0.571
Community Facilities (Includes arenas, libraries, parks, community centres and museums owned by the Town) Sections 1.7 and 8.1	\$27.19 per month/per unit	\$0.571
Schools (s. 1.25)	\$27.19 per month/per unit	\$0.571

***For buildings with multiple units the charges shall be as follows:**

- the base monthly rate is multiplied by the number of units
- for clarity the number of water meters is not used in the calculation as several units may be attached to one water meter. Each unit within a building is charged a based rate.

Existing Outdoor garden taps

The fee for garden taps that do not pass through the meter will be charged \$13.60 / month for every garden tap located on the property for the entire twelve months of the year. Outdoor garden taps that do not pass through a water meter are not permitted on new construction.

**SCHEDULE “B”
TO BY-LAW NO. 17-2023**

1. EFFECTIVE DATES:

These rates become effective July 1, 2023.

2. SCHEDULE OF WATER SERVICE RATES

Categories	Base Rate Water	Consumption rate (Per Cubic Meter of water consumed)
Residential Dwellings (Includes single family homes, semi-detached, townhouses and duplexes) Section 1.30	\$47.57 per month/per unit	\$0.572
Accessory Apartment in Single Family Residential Dwellings Section 1.1	\$47.57 per month/per unit	\$0.572
Residential Apartment Buildings and Residential Multi-Level Condominium Buildings (includes low rise and high- rise residential condominium units) Section 1.22	\$47.57 per month/per unit	\$0.572
Non-Residential and Commercial Buildings with water meter (Includes all commercial, industrial and institutional uses and commercial condominiums) Section 1.17	\$47.57 per month/ per unit	\$0.572
Non-Residential and Commercial Buildings with water meter (Includes, commercial, industrial, and institutional uses and commercial condominiums) Section 1.17	\$47.57 per month/per unit	\$0.572
Retirement or Care Facilities (with kitchen-Sections.1.23 and 1.13)	\$47.57 per month/per unit	\$0.572
Retirement or Care Facilities (without kitchen- Sections 1.23 and 1.24	\$47.57 per month/per building	\$0.572
Community Facilities (Includes arenas, libraries, parks, community centres and museums owned by the Town) Sections 1.7 and 8.1	\$47.57 per month/per unit	\$0.572
Schools (s. 1.25)	\$47.57 per month/per unit	\$0.572

***For buildings with multiple units the charges shall be as follows:**

- the base monthly rate is multiplied by the number of units
- for clarity the number of water meters is not used in the calculation as several units may be attached to one water meter. Each unit within a building is charged a based rate.

SCHEDULE "D"
TO BY-LAW NO. 17-2023

1. EFFECTIVE DATES:

These rates become effective July 1, 2023.

2. MISCELLANEOUS CHARGES.

Water Service Charges

6.1	Change of ownership charge	\$15.84
6.2	Late payment charge	Compound monthly interest charged at 1.5%
6.3	N.S.F. cheques	\$31.05 + bank charges
6.4	Collection charges	\$31.67 per trip
6.5	Reconnection/Disconnection: Per trip during regular hours Per trip during non-regular hours	\$ 63.34 \$126.68
6.6	Water arrears certificate per property:	\$31.67
6.7	Meter check at customer's request: Up to 1" 1" and larger	\$316.71 Time and materials
6.8	Install remote water meter register	Time and materials
6.9	Repair damaged meter 3/4" and 5/8" 1" and larger	\$163.63 Time and materials
6.10	Any temporary hydrant/other connection/ temporary connections for construction Includes: Flat fee Refundable deposit Water cost	\$116.13 plus \$150.00 as per Schedule A
6.11	Flat Rate Charge for non-metered accounts (a) Where the Town has determined a meter cannot be installed, (b) Where the customer refuses to allow the town to install or read a water meter,	\$1,370.09 per year the charge specified in 14.7 (i) and (ii).
6.12	Customer Deposits	\$150.00
6.13	Equipment Rentals	Based on cost recovery plus 25%. Deposit required for the cost to replace the rented equipment.
6.14	Bulk Water rates	\$103.50 per hour during normal business hours \$155.25 per hour after business hours.

6.15	Water connection permit	\$51.75
6.16	Water connection inspection	\$51.75

Sewage Service Charges

Sewage Service Permit	\$51.75
Sewage Service Inspection	\$51.75
Other Sewage Services	\$103.50 per hour \$207.00 per hour (after business hours) plus cost of any materials



TOWNSHIP OF
ASHFIELD-COLBORNE-WAWANOSH

82133 Council Line, R.R. #5
Goderich, Ontario N7A 3Y2

PHONE: 519-524-4669

FAX: 519-524-1951

E-MAIL: clerk@acwtownship.ca

The Honourable Steve Clark, Minister of Municipal Affairs and Housing

February 22, 2023

Re: Future Accuracy of the Permanent Register of Electors

Dear Minister,

Please be advised that at the February 21st meeting, the Council of the Township of Ashfield-Colborne-Wawanosh adopted the following resolution,

Moved by Anita Snobelen

Seconded by Evan Hickey

WHEREAS concerns surrounding the accuracy of the Voters' List has been highlighted in elections past and inaccuracies continue to plague municipal elections;

AND WHEREAS the Chief Electoral Officer for the Province of Ontario now has the responsibility to prepare and maintain a Permanent Register of Electors, under the Elections Act, for future municipal elections;

AND WHEREAS an accurate Permanent Register of Electors is paramount in upholding the integrity of democratic government;

AND WHEREAS an accurate Permanent Register of Electors could increase voter turnout statistics and possibly contribute to positive voter apathy;

NOW THEREFORE BE IT RESOLVED THAT the Council of the Township of Ashfield-Colborne-Wawanosh requests that the Province of Ontario, through Elections Ontario and the Chief Electoral Officer utilize any resources available to produce the highest quality Permanent Register of Electors;

AND FURTHER THAT this resolution be circulated to the Minister of Municipal Affairs and Housing, Elections Ontario, MPP Lisa Thompson and Ontario Municipal Councils for their support.

Carried

Sincerely,

Florence Witherspoon
Municipal Clerk

cc. Greg Essensa, Chief Electoral Officer for Ontario, Huron-Bruce MPP Lisa Thompson, and
Ontario Municipal Councils



Proclamation April 22, 2023 Earth Day

WHEREAS Earth Day Canada works with many partners to address environmental challenges through developing programs in collaboration with communities, organizations, and citizens; and

WHEREAS with urban areas set to become home to two-thirds of the world population by 2050 and as climate change is being observed and experienced, municipalities find themselves at the frontline of the battle against climate change; and

WHEREAS municipal governments have a firsthand understanding of community needs and are capable of greater agility to take swift and concrete measure, with effects that ripples beyond local spheres; and

WHEREAS under the theme of Picture A Better Planet, Earth Day Canada hopes to give people concrete ways to take action for the environment and encourage them to support local and national environmental organizations to restore the beauty of our world together.

THEREFORE, the Council of the Corporation of the Town of Prescott does hereby proclaim April 22, 2023, as Earth Day throughout the Town of Prescott and encourages all citizens, businesses, institutions, and organizations to participate in action-oriented activities to protect, to enhance, and to celebrate the environment and our local ecology.

Dated this 17th day of April, 2023.

Gauri Shankar, Mayor

**THE CORPORATION OF THE
TOWN OF PRESCOTT**

BY-LAW NO. 18-2023

**A BY-LAW TO ADOPT THE PROCEEDINGS OF THE COUNCIL
MEETING HELD ON APRIL 17, 2023**

WHEREAS, Section 5(3) of *the Municipal Act, 2001 S.O. 2001, c.25, as amended*, provides that Council's powers shall be exercised by by-law; and

WHEREAS certain actions of Council do not require the enactment of a specific by-law;

NOW THEREFORE BE IT RESOLVED THAT, the Council of the Corporation of the Town of Prescott enacts as follows:

1. Subject to Paragraph 3 of this by-law, the proceedings of the above-referenced Council meeting, including all Resolutions, By-laws, Recommendations, Adoptions of Committee Reports, and all other motions and matters decided in the said Council Meeting are hereby adopted and confirmed, and shall have the same force and effect, as if such proceedings were expressly embodied in this by-law.
2. The Mayor and Clerk are hereby authorized to execute all such documents, and to direct other officials of the Town to take all other action, that may be required to give effect to the proceedings of the Council Meeting referred to in Paragraph 1 of this by-law.
3. Nothing in this by-law has the effect of conferring the status of a by-law upon any of the proceedings of the Council Meeting referred to in Paragraph 1 of this by-law where any legal prerequisite to the enactment of a specific by-law has not been satisfied.
4. Any member of Council who complied with the provisions of Section 5 of the Municipal Conflict of Interest Act, R.S.O. 1990, Chapter M.50 respecting the proceedings of the Council Meeting referred to in Paragraph 1 of this by-law shall be deemed to have complied with said provisions in respect of this by-law.

READ AND PASSED, SIGNED AND SEALED THE 17th DAY OF APRIL 2023.

Mayor

Clerk