

# MUNICIPALITY

## Municipal Performance Measurement Program \* 2008 RESULTS

Questions about MPMP results should be addressed to:

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### Related documents and links

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FIR Reference	Local Government	2008	2007	2006	2005
1.1 91 0205 13	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	7.40%	7.20%	6.40%	5.90%

### NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS

#### CONTACT PERSON

Laurie Kirkby, Treasurer/Deputy CAO

The formula for the local government measure was changed in 2007 to align it with the formula for operating costs used by other efficiency measures

	Fire Services	2008	2007	2006	2005
2.1 91 1102 13	Operating costs for fire service per \$1,000 of assessment.	\$0.84	\$0.66	\$0.71	\$0.62

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs

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Police Services		2008	2007	2006	2005	
3.1	91 1203 13	Operating costs for police services per person.	\$325.35	\$306.18	\$322.19	\$322.80
3.2	92 1258 07	Violent crime rate per 1,000 persons.	23.684	22.249	23.206	21.76
3.3	92 1259 07	Property crime rate per 1,000 persons.	63.876	82.775	69.38	62.2
3.4	92 1263 07	Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).	103.11	119.856	111.722	102.18
3.5	92 1265 07	Youth crime rate per 1,000 youths.	41.935	16.129	114.815	137.037

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.

Roads		2008	2007	2006	2005	
4.1	91 2107 13	Operating costs for paved (hard top) roads per lane kilometre	\$678.24	\$1,043.03	\$739.74	\$812.56
4.2	91 2108 13	Operating costs for unpaved (loose top) roads per lane kilometre	N/A	N/A	N/A	N/A
4.3	91 2204 13	Operating costs for winter maintenance of roadways per lane kilometer maintained in winter	\$1,970.35	\$1,387.82	\$557.09	\$1,140.54
4.4	99 2152 07	Percentage of paved lane kilometers where the condition is rated as good to very good.	70.60%	66.20%	64.70%	83.80%
4.5	92 2251 07	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	100.00%	100.00%	100.00%	100.00%

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Wastewater (Sewage)		2008	2007	2006	2005	
6.1	91 3110 13	Operating costs for the collection of wastewater per kilometre of wastewater main.	\$2,656.00	\$2,733.87	\$4,007.07	\$2,002.61
6.2	91 3108 13	Operating costs for the treatment and disposal of wastewater per megalitre	\$355.14	\$406.76	\$381.92	\$436.97
6.3	91 3109 13	Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System)	\$446.33	\$479.37	\$471.08	\$516.59
6.4	92 3154 07	Number of wastewater main backups per 100 kilometers of wastewater main in a year.	0	6.6667	3.3333	20
6.5	92 3155 07	Percentage of wastewater estimated to have by-passed treatment.	0.021%	0.069%	0.037%	0.012%

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

In 2006, the denominator in the efficiency measure for wastewater collection was redefined to eliminate connections.

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Storm Water				2008	2007
7.1	91 3207 13	Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system	N/A	N/A	
7.2	91 3208 13	Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system	N/A	N/A	

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In 2006, the denominators of both storm water measures were redefined to eliminate connections; catch basins were retained. Measures are reported by municipalities with a separate storm water system.

Drinking Water				2008	2007	2006	2005
8.1	91 3307 13	Operating costs for the treatment of drinking water per megalitre.	\$412.14	\$383.90	\$385.85	\$355.90	
8.2	91 3310 13	Operating costs for the distribution of drinking water per kilometre of water distribution pipe.	\$8,940.38	\$9,733.28	\$9,444.31	\$5,095.42	
8.3	91 3309 13	Operating costs for the treatment and distribution of drinking water per megalitre (Integrated System).	\$685.91	\$679.87	\$671.63	\$609.23	
8.4	92 3355 07	Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.	0	0	0	0	
8.5	92 3356 07	Number of water main breaks per 100 kilometres of water distribution pipe in a year.	6.25	15.625	15.625	0	

#### NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

In 2006, the denominator of the efficiency measure for drinking water distribution was redefined, eliminating connections and hydrants.

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## Municipal Performance Measurement Program \* 2008 RESULTS

		Solid Waste Management (Garbage)	2008	2007	2006	2005
9.1	91 3403 13	Operating costs for garbage collection per household.	\$96.57	\$90.74	\$89.81	\$88.71
9.2	91 3503 13	Operating costs for garbage disposal per household.	\$85.09	\$76.51	\$82.17	\$87.39
9.3	91 3604 13	Operating costs for solid waste diversion (recycling) per household.	\$89.96	\$54.05	\$53.37	\$82.28
9.4	91 3605 13	Average operating costs for solid waste management (collection, disposal and diversion) per household.	\$137.95	\$114.60	\$117.27	\$145.96
9.5	92 3452 07	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	1.412	0.951	1.427	1.91
9.6	92 3552 07	Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval.	NONE	NONE	NONE	NONE

Sch 92 Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

9.7	Facility Name	Days	Days	Days	Days
		2008	2007	2006	2005
	3553				
	3554				
	3555				

List facilities in the order they appear in the 2007 FIR.

		2008	2007	2006	2005	
9.8	92 3655 07	Percentage of residential solid waste diverted for recycling.	47.70%	46.70%	46.10%	25.30%
9.9	92 3656 07	Percentage of residential solid waste diverted for recycling (based on combined residential and industrial/ Commercial/Institutional tonnage).	N/A	N/A	N/A	N/A

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Parks and Recreation		2008	2007	2006	2005
10.1	91 7102 13 Operating costs for parks per person.	\$29.65	\$29.79	\$28.98	\$27.94
10.2	91 7202 13 Operating costs for recreation programs per person.	\$12.58	\$9.67	\$10.95	\$0.81
10.3	91 7303 13 Operating costs for recreation facilities per person.	\$93.58	\$88.37	\$85.47	\$87.96
10.4	91 7305 13 Operating costs for recreation programs and recreation facilities per person (Subtotal).	\$106.16	\$98.04	\$125.41	\$116.72
10.5	92 7152 05 Total kilometres of trails	4	4	4	
10.5	92 7152 07 Total kilometres of trails per 1,000 persons.	0.957	0.957	0.957	0.946
10.6	92 7155 05 Hectares of open space (municipally owned).	32	32	32	
10.6	92 7155 07 Hectares of open space per 1,000 persons (municipally owned).	7.656	7.656	7.656	7.569
10.7	92 7255 07 Total participant hours for recreation programs per 1,000 persons.	1,086.124	1,086.124	1,086.120	1,043.794
10.8	92 7356 05 Square metres of indoor recreation facilities (municipally owned).	2,542	2542	2,542	2,542
10.8	92 7356 07 Square metres of indoor recreation facilities per 1,000 persons (municipally owned).	608.134	608.134	608.134	
10.9	92 7359 05 Square metres of outdoor recreation facility space (municipally owned).	1,113	1,113	1,113	1,113
10.9	92 7359 07 Square metres of outdoor recreation facility space per 1,000 persons (municipally owned).	266.268	266.268	266.268	

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

The numerator for the open space measure was redefined in 2006 as hectares of municipally owned open space.

In 2006, the measure for recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities

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Libraries		2008	2007	2006	2005
11.1	91 7403 13 Operating costs for library services per person.	\$33.84	\$30.43	\$27.33	\$69.79
11.2	91 7404 13 Operating costs for library services per use.	\$2.49	\$1.92	\$2.50	\$3.70
11.3	92 7460 07 Library uses per person.	13.574	15.825	18.851	18.851
11.4	92 7461 07 Electronic library uses as a percentage of total library uses.	9.00%	14.00%	8%	12%
11.5	92 7462 07 Non-electronic library uses as a percentage of total library uses.	91.00%	86.00%	92%	93%

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Land Use Planning		2008	2007	2006	2005
12.1	92 8170 07 Percentage of new residential units located within settlement areas.	N/A	N/A	N/A	N/A
12.2	92 8163 07 Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.	N/A	N/A	N/A	
12.3	92 8164 07 Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	N/A	N/A	N/A	
12.4	92 8165 07 Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	0	0	0	0
12.5	92 8166 07 Number of hectares of land originally designated for agricultural purposes which was re-designated or other uses since January 1, 2000.	0	0	0	

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In 2007, the measure for the location of new development was redefined for greater accuracy.